

















What's the issue?

- Support for Ukrainian citizens (war refugees) in finding employment 93% *
 - Lack of knowledge of Polish / English
 - Lack of documents confirming education / work experience
 - Need to provide childcare

have no knowledge of any foreign language at a communicative level

57%

has documentary evidence of the qualifications obtained

needs to provide care over dependent family members

What's the response?

- Involvement of Ukrainian language speakers (also as volunteers)
- Development of materials in Ukrainian language
- Creation of an information point for Ukrainian citizens
- Establishing cooperation with Ukrainian organisations - participation in "service centres"

What's the response?

- Developing a survey to investigate employment needs
- Organising information meetings in places of collective accommodation, municipalities, communes
- Organising consultation meetings
- Possibility to arrange an individual meeting with a vocational counsellor (with interpreter)
- Job search mediation (direct contact with employers)

What can others learn?

- Need to build up the readiness of employment services to act in emergency situations
- Need to identify needs of support recipients
- Need for local cooperation
- Need to collect and process data for needs analysis

What are you looking to learn?

 How to build agility, flexibility of employment services, ability to respond to emergencies?

















