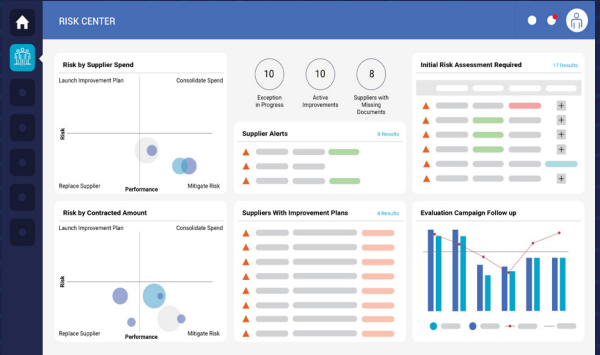# ivalua

SUPPLIER MANAGEMENT

All Supplier Information, Risk, Performance, and Collaboration in one place

- VISIBILITY
- INSIGHT
- COLLABORATION

360-Degree View of all Supplier Information
Complete visibility across all supplier information and activities in your Source-to-Pay processes.

Comprehensive, Integrated Risk, and Performance
Monitor and measure supplier risk and performance activities with dashboards, scorecards, and integrated third-party data.

Holistic Supplier Collaboration
Integrate suppliers and stakeholders into business processes toimprove performance, mitigate risk, establish corrective actions, and promote innovation.

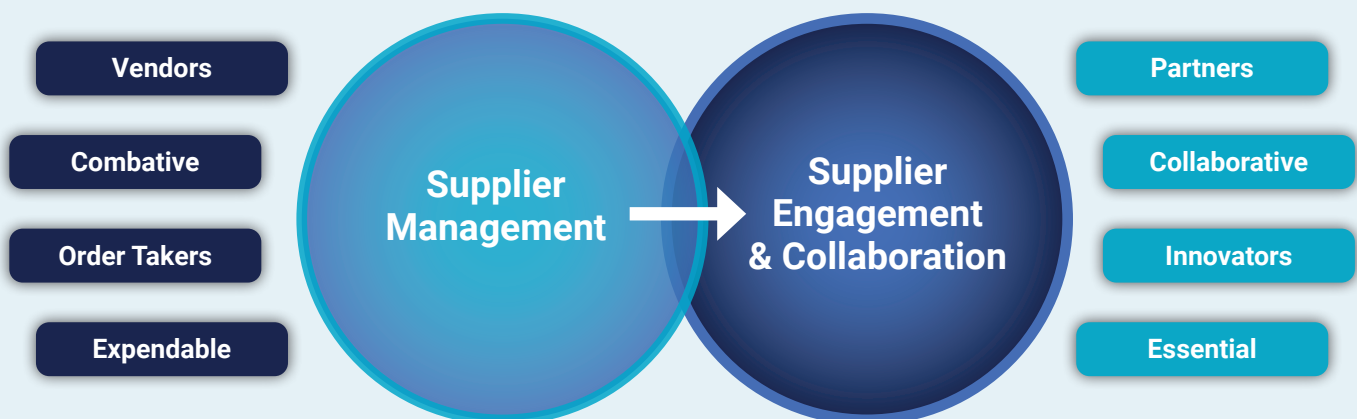|	
61%	Of organizations view supplier collaboration as a key value Lever
69%	Of organizations consider enhancing risk management to be a priority
72%	Of organizations intend to use digital transformation to achieve goals

Effective Supplier Management to power Procurement Processes, Establish Resiliency, and Drive Innovation
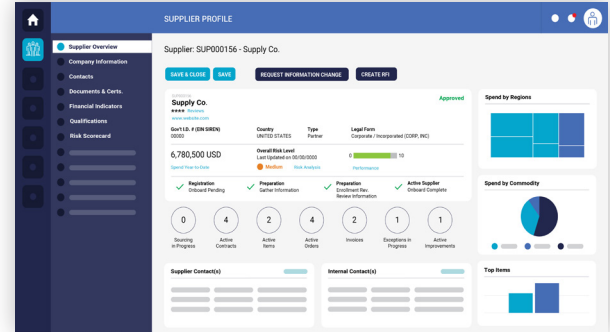
- Vendors
- Combative
- Order Takers
- Expendable

Supplier Management → **Supplier Engagement & Collaboration**

- Partners
- Collaborative
- Innovators
- Essential

SUPPLIER MANAGEMENT

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Supplier Information Management

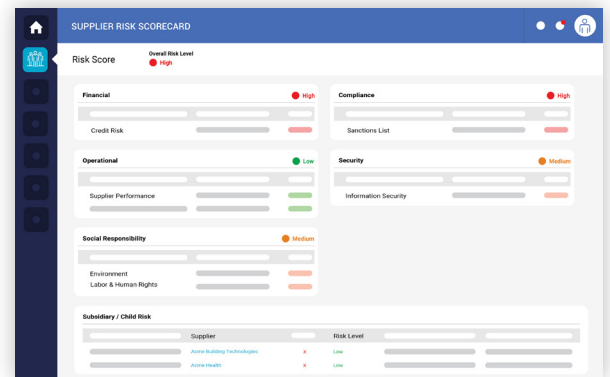## Let Supplier Information Lead, not Follow

✓ **Simple, Quick Onboarding**
User and supplier self-registration, qualification, and onboarding for all suppliers—quickly and efficiently

✓ **Collect and Validate Information**
Authorize suppliers to provide required information, including certifications, qualifications, and financials

✓ **Segment and Approve**
Utilize supplier segmentation and a configurable workflow

✓ **Your own Supplier Portal**
Customer branded supplier portal with complete profile, data, and transaction management capabilities

Risk Center
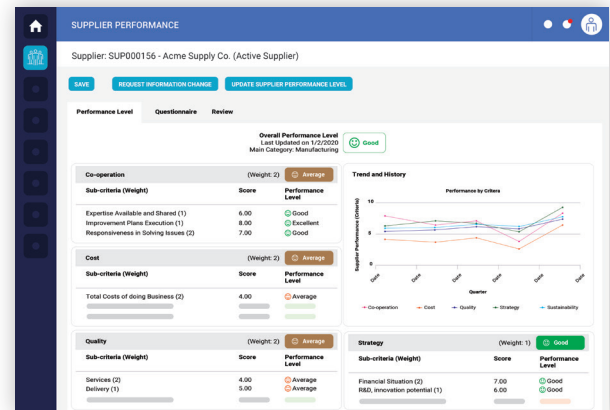
Central Console with an Interactive View of Risk

✓ **Assess Risk Factors Important to the Business**
Analyze supplier risk across multiple risk dimensions and tailor risk elements to meet business requirements

✓ **Track Risk at Multiple Levels**
Track risk at the macro-supplier level, across sub-tiers/supply network, and the engagement-contract level

✓ **Incorporate Data from 3rd Party Data Sources**
Connect desired external risk data sources to gain a thorough risk analysis, including a broad ecosystem of data partners

✓ **Establish Rules, Alerts, and Notifications**
Discover and respond to risks quickly via alerts and metrics to minimize operations disruption

✓ **Save Time and Optimize Risk Programs**
Automate scoring templates, questionnaires, and campaigns to ensure timely assessments

Performance Evaluation
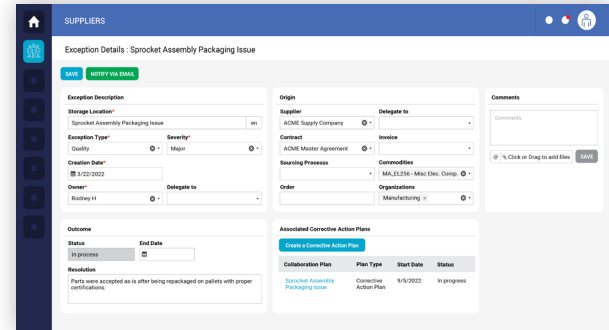
Performance Data to Drive Better Decisions

✓ **Analyze Supplier Performance Throughout Supplier Lifecycle**
Evaluate and analyze suppliers across multiple performance and transactional dimensions to prevent and mitigate issues

✓ **Collect Information with Detailed Surveys and Scoring**
Build a library of business-specific templates to gather data and support analyses, as well as automate issuance and

✓ **End-to-end Campaign Management**
Manage campaigns with intuitive tools—including templates, communications, stakeholder evaluations, and project management tools

✓ **Manage the Performance Data that Matters**
Track and manage performance criteria, KPIs, and stakeholder input via configurable dashboards and scorecards to maximize value

SUPPLIER MANAGEMENT

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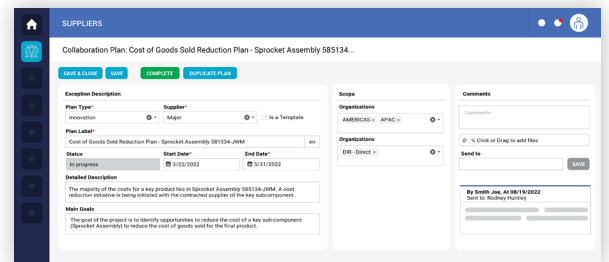## Issues Management

Track and Resolve Issues Across Activities

✓ **Prioritize High-Priority Issues**
Identify and resolve issues including deliveries, non-compliance or quality issues, invoice exceptions, and service levels

✓ **Resolve Issues Effectively**
Categorize, manage activity, and verify follow-up actions to resolve issues while alerting stakeholders

✓ **Track Progress and Resolution**
Manage actions and track resolution with alerts and notifications

Collaboration Plans

Collaborate on Risk, Improve Performance, and Innovation

✓ **Manage Risk and Mitigate Impact**
Utilize control and mitigation plans to address, share, and document actions to address business risks

✓ **Drive Performance Improvement**
Link improvement plans with performance evaluations and campaigns to correct issues and track benefits

✓ **Establish Structure Around Supplier Innovation**
Collaborate in a structured and planned approach with suppliers and stakeholders on value-generating activities

✓ **Assign, Track, and Manage Actions**
Leverage project management tools to establish detailed project plans, assign tasks to suppliers, stakeholders, and track progress

Ivalua's Supplier Management Solution
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ALL Spend, ALL Suppliers, ONE Platform