

PLATFORM

Your Business.
Your Platform.
Your Value.



One Platform



One Data Model



One User Experience

Unified by Design

Business processes don't happen in silos. Business solutions should reflect that. Our platform is the core foundation all our solutions are built up from, delivering common functionality and a unified experience through a single code base and data model. This native harmony eliminates process and data silos, simplifies integrations, and maximizes the impact of automation, collaboration, and AI.

A Ready Foundation

All Ivalua solutions come with ready-to-deploy best practices, plus a library of templates for all platform elements informed by 20+ years of working with the world's largest organizations.

Your Business, Your Platform

Our platform delivers broad adaptability, so your teams work the way they need to. Make adoption easy with engaging workspaces designed to fit your employees and suppliers, and maximize solution ROI with total business process digitization.

Built to Evolve with You

No-code/low-code configuration keeps you future-fit. Pivot quickly in response to new requirements. Continue to grow your solutions with your business, and bring your best ideas to life. Because competitive advantages never come from what is commonplace, Ivalua is built to evolve with you.

PLATFORM



Business Engagement



Configuration & Administration



Intelligence



Data & Integration



Architecture & Security

Business Engagement

We believe maximum solution value comes from maximum user adoption and full process digitization.

Automation

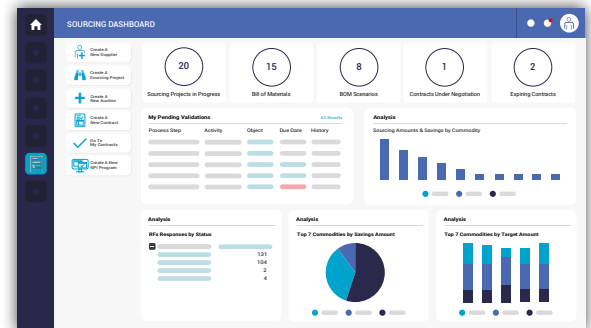
- ✓ Tame business process complexity with a Workflow Engine that reduces intervention and keeps business flowing.
- ✓ Smart Rules eliminate busywork, slash cycle times, surface critical alerts, and automate process and policy compliance.
- ✓ Simplify system and process orchestration with EAls.

Engagement & Collaboration

- ✓ Designable Supplier and User Workspaces and Mobile UI give your teams user interfaces that fit them.
- ✓ Keep everyone aligned and in-the-know with embedded messaging and tasks & schedules.

Change & Adoption

- ✓ Maximize adoption and simplify change with easy-to-build in-app tutorials.
- ✓ Our Help Center gives on-demand help articles, plus add your own knowledge base.



Configuration & Administration

Our configuration & administration toolset ensures your teams tailor, maintain, and evolve their solutions with confidence and quality.

No-Code/Low-Code Configuration

- ✓ Design Mode lets you tailor, build, and iterate configurations on screen, so you watch your vision become reality, faster.
- ✓ Configuration changes are automatically captured for easy tracking, migration, or rollback, so you always get it right.
- ✓ Deploy confidently: Quality Control Center automates quality checks through delivery and beyond.
- ✓ Get started faster or extend your capabilities with pre-packaged configurations in our Add-On store.

Platform Administration

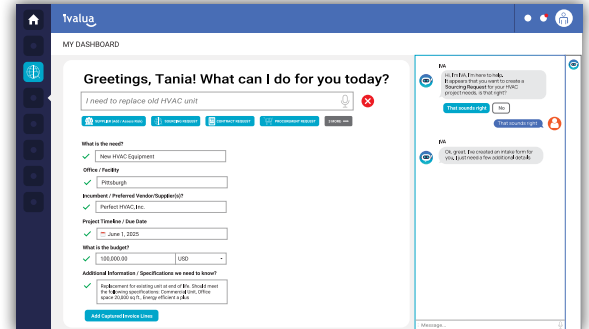
- ✓ Keep business moving: our admin console provides a full toolset for platform management and monitoring, saving you unnecessary support tickets.
- ✓ Centralized content and template management for easy standardization or tailoring.
- ✓ Total user and access management fit to your needs, like highly-defined RBAC.
- ✓ Get support quickly through our customer portal, or join thousands of engaged peers in Ivalua Community to share best practices across solutions and industries.
- ✓ Get your admins and power users up-to-speed quickly through Ivalua Academy.

Intelligence

Let data drive every decision and AI augment every process.

Artificial Intelligence

- ✓ GenAI-powered agents, conversational assistants, and embedded skills provide 24/7 support.
- ✓ Our AI orchestration layer bridges app agents and LLMs, enabling intelligent reasoning while securing your data.
- ✓ A ready-to-go library of assistants and agents, plus build your own through no-code/low-code configuration.
- ✓ AI/ML, Deep Learning, Entity Linking, Image Recognition, & NLP models provide data extraction, classification, normalization, and deduplication for improved information and process quality.



Reporting & Analytics

- ✓ A single analytic layer spans the entire platform for complete, un-siloed reporting.
- ✓ Hundreds of out-of-the-box reports, dashboards, and KPIs, or build your own with Ivalua's native BI tool.
- ✓ Embed reports into every process, and turn insights into one-click impacts with actionable analytics.

Data & Integration

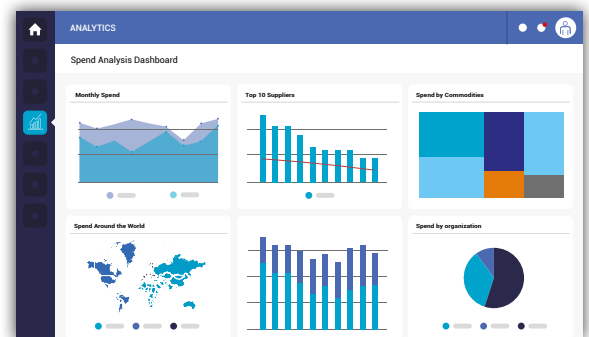
Our single data model and native integration layer make information management easy.

One Data Model

- ✓ The best teams and the best AI require the best data; Ivalua's is accessible and connected platform-wide in real-time.
- ✓ Extend the data model to capture all business-critical info.
- ✓ Ensure quality and consistency with one source of truth.
- ✓ Use and send your data where, when, and how you want with our query wizard and export tools.
- ✓ Universal search makes finding anything easy from one place.

Integration Hub

- ✓ Plug into any system or service with no middleware needed.
- ✓ Configure APIs, ETLs, and EAs in a no-code/low-code UI with full transaction visibility.
- ✓ Leverage a rich and always growing library of connectors and templates.



Architecture & Security

Our multi-instance architecture offers a next-generation approach to business agility, combining the traditional benefits of SaaS with the flexibility to fit your broader IT ecosystem.

Multi-Instance Architecture

- ✓ Eliminate data comingling with an isolated resource stack.
- ✓ Improved reliability: other customers don't impact you.
- ✓ Enhanced to your needs: additional environments, flexible deployment options, and more available.
- ✓ Full environment management and webconfig toolset.
- ✓ Upgrade on your schedule, not ours, with an automated toolset that tests and transforms configurations for upgrade.

Going Beyond Security Standards

- ✓ Certified compliance with industry standards– such as ISO 27001, SOC 2 Type 1, SSAE 18 SOC 1 Type 2, HIPAA, and more.
- ✓ All data hosted in client selected geography.
- ✓ Additional options available for enhanced encryption, network, disaster recovery, compliance with industry security standards, and more.

PLATFORM									
	Business Engagement	Automation			Engagement & Collaboration			Change & Adoption	
		Workflow	Smart Rules	Process Orchestration	Workspaces & Supplier Portal	Mobile	Tasks	Message Center	Guides
	Configuration & Administration	No-Code/Low-Code Configuration				System Administration			
		Snapshot & QCC	Design Mode	Add-On Store		Content / Template Mgmt	User Mgmt & Access	Community & Academy	
	Intelligence	AI				Reporting & Analytics			
		Gen AI Assistants & Agents	AI Orchestration	Trained AI/ML Models		Conversational Analytics	BI & Reporting		
	Data & Integration	Data			Integration Hub				
		Extensible Data Model	Query Wizard & Export	Global Search		API / ETL / EAI	cXML / EDI	Connector Library	
	Architecture & Security	Multi-Instance Architecture				Security			
		Add'l Environments	Environment & Upgrade Mgmt	Flexible Deployment		Industry Certifications	Regionalized Hosting	Enhanced Options	

[Learn more about Ivalua's Platform »](#)