

#### **Case study**

### DEVELOPMENT OF A MANAGEMENT APPLICATION AND A CONNECTED WEBSITE





The Université Angevine du Temps Libre (UATL), a cultural exchange association of knowledge and continuing education institute, has chosen OJC Software to digitize their management.

# 2874 association members 326 proposed activities 430 volunteers 1925 online payments 6200 database entries 2950 memberships 8700 wishes fulfilled

#### Customer challenges

- Have a public site and a management application that interact in real time
- Facilitate the processing of memberships, wishes and payments
- Provide a space for discussion between facilitators and participants
- Have a dashboard for activities and members

#### Context

Faced with the very limited functionalities of the existing systems, an IT commission was created within the UATL to identify the needs and seek a partner offering the integration of a suitable IT tool.

Our old back office did not allow us to manage our members properly. Thanks to OJC Framework, we have stabilized our database and we can now handle all our courses, members and subscriptions smoothly and efficiently.





## THANKS TO OJC SOFTWARE, THE UATL NOW HAS A TOOL PERFECTLY SUITED TO ITS ACTIVITIES AND ITS MANAGEMENT PROCESSES, AND HOLDING 10 YEARS OF LEGACY DATA.

The availability of the OJC Software team favored a gradual appropriation of the tool while identifying avenues for development to meet the various demands of the IT commission.

Dominique Moyse
IT commission referent
UATL

#### Web solution

The UATL project followed a very precise schedule imposed by two important deadlines: the opening of registrations, and the start of the academic year. To meet this requirement, OJC Software has sequenced the project in two phases:

- The first phase consisted of setting up online registrations and, in parallel, the corresponding management screens (monitoring of memberships, payments, and more.). OJC also carried out the data recovery of the activities of the last 10 years. The UATL was thus able to prepare for the new registration period in accordance with the established schedule and in line with previous years.
- The second phase gave rise to the **finalization** of registrations and preparation for the start of the school year. On the intranet side, a system for qualifying the wishes of future members has enabled automatic or manual allocation of available places. On the public site, a member space presented the final assignments and provided the possibility of exchanging messages and documents with the teaching staff. Finally, dashboards were made available to UATL administrators and enabled the proper functioning of this system.

#### Recognized gains

- Optimization of productivity and organization of working time
- Better tracking of memberships and payments made online
- Reliability and accessibility of data (integrated search and extraction tools)



