



Supplier Risk & Performance

All your supplier information, risk, performance and collaboration needs covered



360-DEGREE VIEW OF SUPPLIER INFORMATION AND ACTIVITY

Complete visibility across all supplier information and activities to inform source-to-pay processes and build a solid supplier management foundation.



INTEGRATED RISK AND PERFORMANCE MANAGEMENT

Monitor and measure supplier risk and performance activities with dashboards, scorecards, and integrated third-party data.



HOLISTIC SUPPLIER COLLABORATION CAPABILITIES

Seamless and active collaboration between suppliers and stakeholders to improve performance, address issues, promote supply chain resilience, and innovate together.

Supplier Management

Supplier Information Mgmt

Risk Center

Issues Management

Collaboration Plans

Performance Evaluation

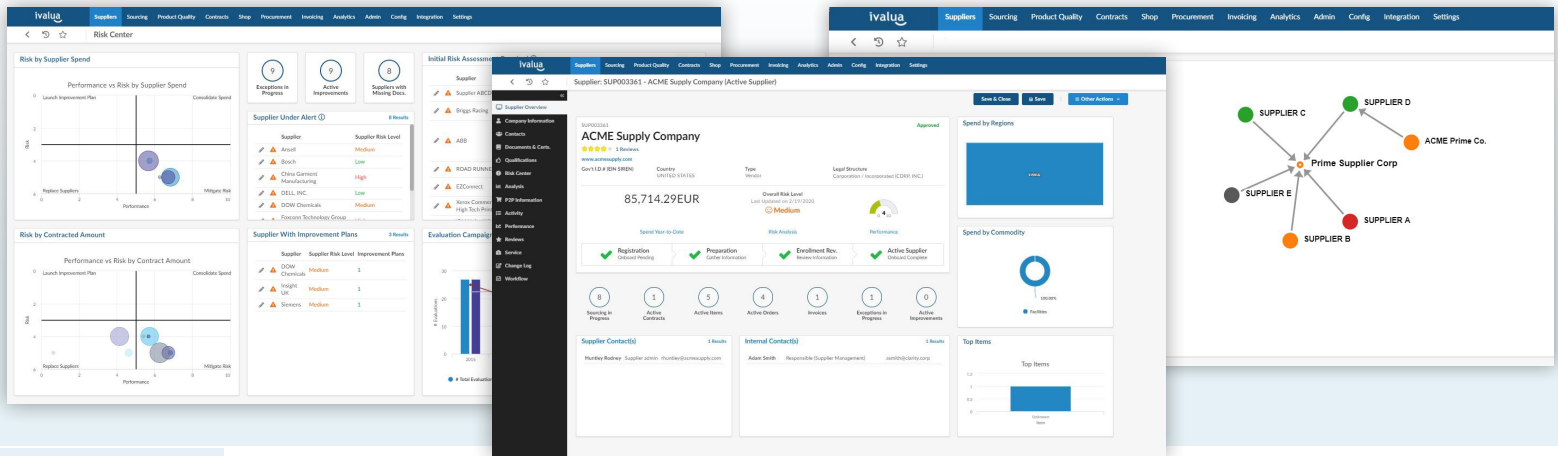


“ Ivalua has enabled our transformation journey effectively, making Procurement more agile and digital. It really began with a focus on suppliers and clean supplier master data to make better decisions. Resolving this empowered efficiency, visibility and much more value creation for the business. ”

Cyrille Naux
Executive VP of Purchasing and Supply Chain
Chassis Brakes International



DATA SHEET Supplier Risk & Performance



Supplier Information Mgmt

Let supplier information help, not hurt

- ✓ **Simple, quick onboarding**
User and supplier self-registration, qualification, and onboarding of all suppliers, quickly and efficiently.
- ✓ **Gain deeper supply chain insights**
Register key sub-tier suppliers, assign them to commodities and contracts, and assess their risk and performance.
- ✓ **Collect and validate information**
Let suppliers provide the required information, including certifications, qualifications, and financials.
- ✓ **Segment and approve**
Utilize supplier segmentation and a configurable workflow to address changes and updates
- ✓ **Your own supplier portal**
Get a customer branded supplier portal with complete profile, information, and transaction management capabilities.

Risk Center

A central console providing an integrated and actionable view on risk

- ✓ **Assess risk factors important to you**
Obtain and validate information using Risk Center and its extensive partner ecosystem. Configure risk types, metrics, surveys, and scorecards to meet your business needs.
- ✓ **Quickly view and segment suppliers**
Visualize suppliers' and associated sub-tier suppliers' risk as a supply chain and sort across risk levels, risk factors, status, and other criteria to segment and prioritize actions.
- ✓ **Incorporate 3rd party data from a wide ecosystem**
Connect external risk data sources to get a complete risk picture, including partners like Dun & Bradstreet, GRMS, ecovadis, Tealbook, Bureau Van Dijk, and riskmethods.
- ✓ **Proactive mitigation and campaign management**
Set business rules and metrics to ensure teams are notified of risk events early and automate the collection of information to ensure supplier and contract risk data stays current.

Issues Mgmt

Track and resolve issues across all supplier activities

- ✓ **Focus on high priority issues**
Identify, gather, and resolve supplier related issues including deliveries, non-compliance or quality issues, invoices exceptions, and service level agreements.
- ✓ **Fast resolution**
Categorize, manage issues, and verify the follow-up actions resolve the issues while informing stakeholders through workflows.
- ✓ **Real-time tracking**
Track progress of the actions with real-time alerts and notifications on issues, actions, and resolutions.

Collaboration Plans

Collaborate to improve performance, manage risk, and drive innovation

- ✓ **Manage risk and mitigate impacts**
Utilize control and mitigation plans to address, share, and document actions taken to address business risks.
- ✓ **Drive performance improvement where needed**
Link improvement plans with performance evaluations and campaigns to correct issues and track key benefits.
- ✓ **Set structure around supplier innovation**
Collaborate in a structured and planned manner with key suppliers and stakeholders on innovations and value generating activities.
- ✓ **Assign, track and manage actions**
Use project management tools to establish detailed project plans, assign tasks to suppliers and stakeholders, and track progress.

Performance Evaluation

Gather and understand performance data to drive smarter decisions

- ✓ **Analyze supplier performance throughout lifecycle**
Evaluate and analyze suppliers across multiple performance, transaction, and risk dimensions to prevent and mitigate issues.
- ✓ **Collect information with robust surveys and scoring**
Use existing library of templates or easily build new business specific surveys to gather all the necessary data and analyses.
- ✓ **End-to-end campaign management**
Manage campaigns with a variety of intuitive and effective tools including templates, communications, stakeholders' evaluations, etc.
- ✓ **Evaluate performance criteria**
Track and manage performance criteria, KPIs, and stakeholder input via a configurable dashboard and scorecard.

Contact us: +1 (650) 815-7201 / info@ivalua.com



ALL Spend, ALL Suppliers, NO Compromises