



01

CALL CENTER



22

DELIVERERS



01

MOBILE APPLICATION



13113

ORDERS

WHAT IS NOKI NOKI SERVICES ?



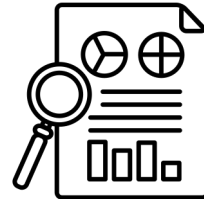
STEP 1

THE CUSTOMER CONTACTS THE DELIVERY SERVICE



STEP 2

ONCE IN COMMUNICATION WITH THE CALL CENTER, THE CUSTOMER INFORMS THE CALL CENTER AGENT ABOUT THE OBJECT OF HIS ORDER



STEP 3

THE CUSTOMER IS ASKED FOR THE INFORMATION REQUIRED FOR THE DELIVERY TO TAKE PLACE



STEP 4

ONCE ALL THE INFORMATION HAS BEEN GATHERED, THE AGENT ASSIGNS A DELIVERY PERSON TO DO THE DELIVERY.



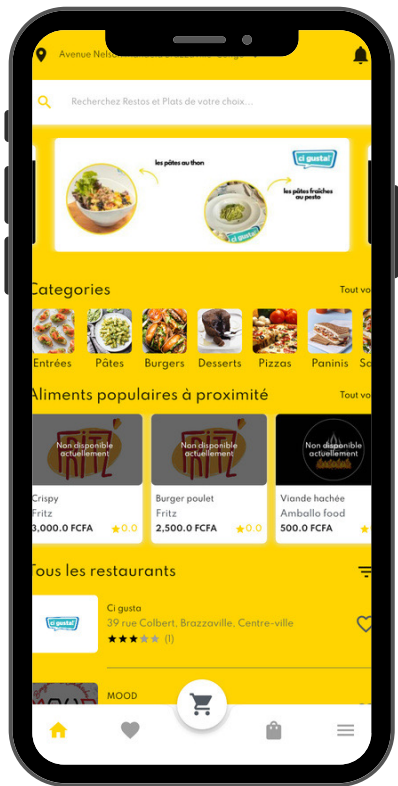
STEP 5

THE CUSTOMER RECEIVES THEIR DELIVERY!

THE CALL CENTER

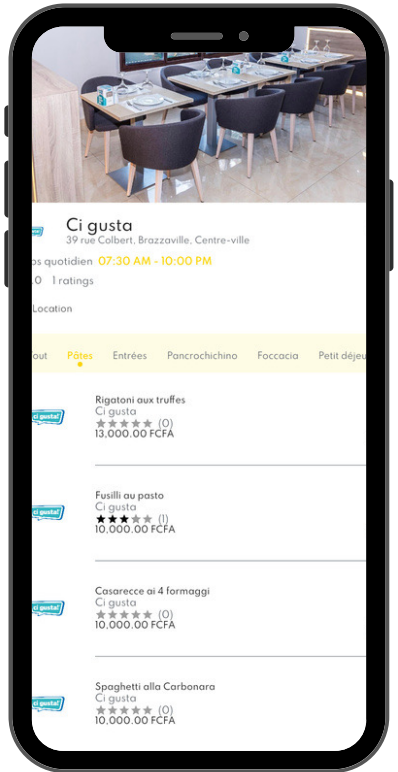


STEP 1



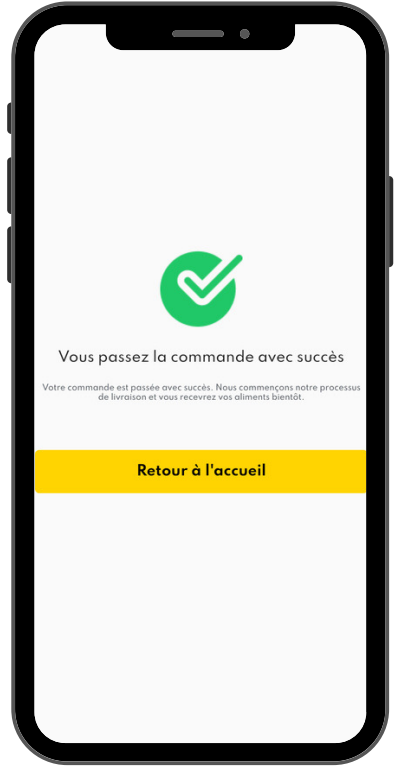
CHOOSE YOUR RESTAURANT

STEP 2



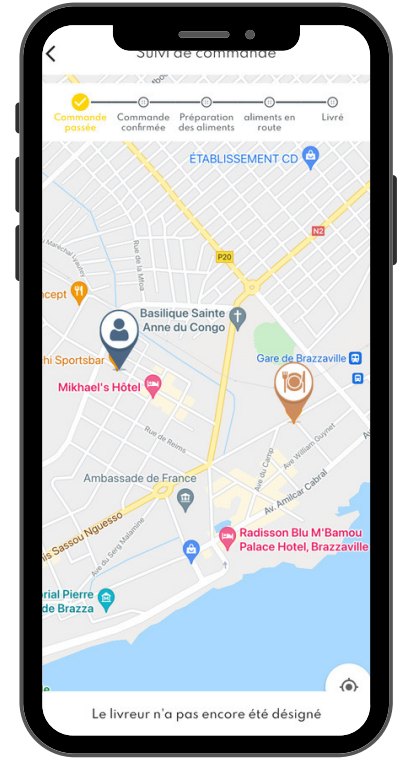
FILL YOUR CART

STEP 3



DELIVERY DONE

STEP 4



TRACK YOUR ORDER

THE MOBILE APPLICATION