

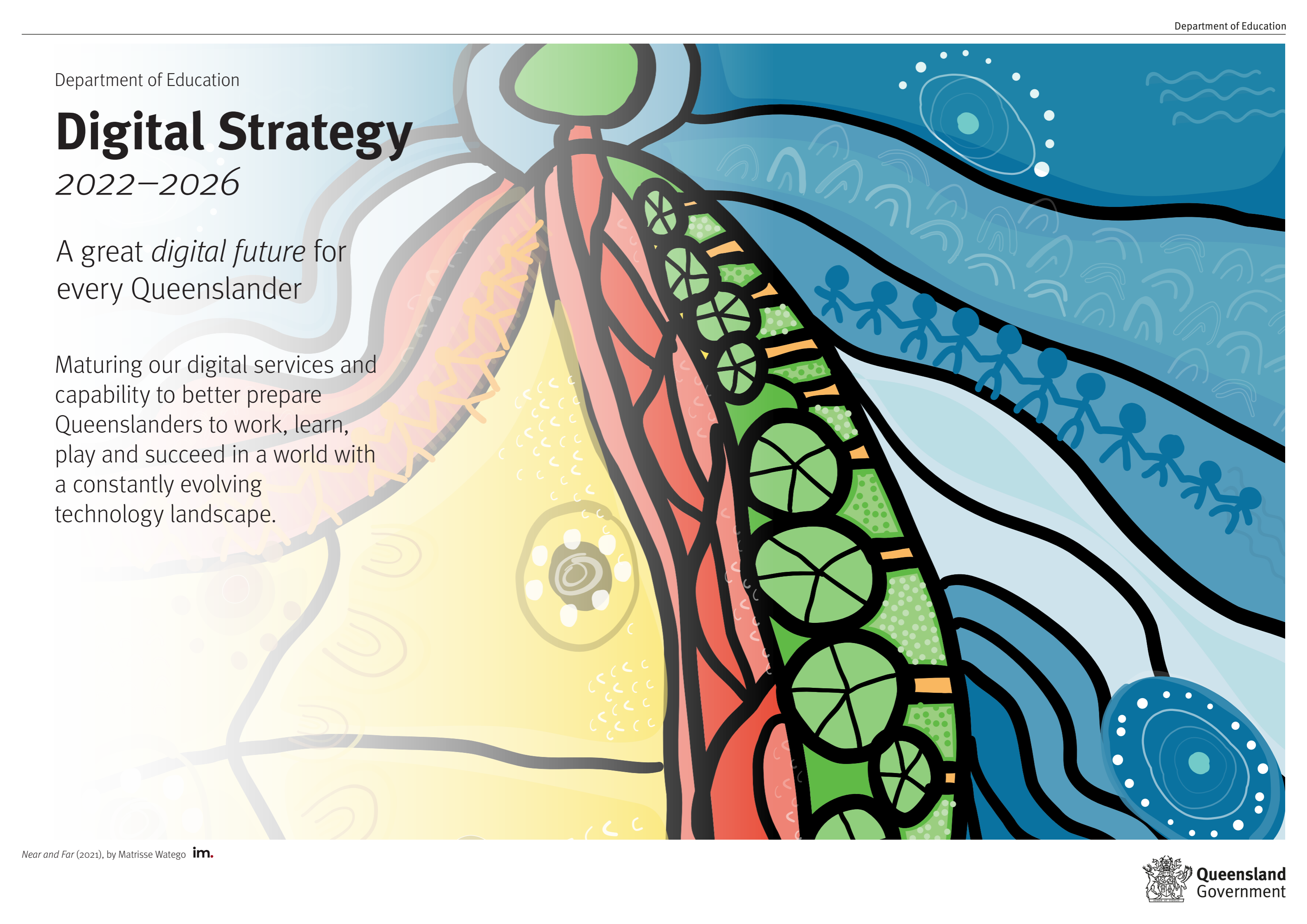
Department of Education

Digital Strategy

2022–2026

A great *digital future* for every Queenslander

Maturing our digital services and capability to better prepare Queenslanders to work, learn, play and succeed in a world with a constantly evolving technology landscape.



Digital Strategy 2022–2026

Modern learning

Business modernisation

Core foundations

What

We will invest in our digital services and capability to further enable collaboration and innovation.

We will design and implement modern, innovative and human-centred business systems, solutions and processes to continuously improve the delivery of services and practices.

We will maintain, codesign and build a reliable, agile, secure, and scalable ICT platform to deliver digital solutions, systems and services.

Why

- Digital capability and inclusion are essential for our workforce and students' success.
- Modern learning technologies are integral to collaboration beyond the classroom to enhance the way we teach, learn and work.
- We need fit for purpose devices, technologies and personalised learning and business data to support everyday practice.

- Organisational efficiency and effectiveness are better enabled through connected systems and solutions.
- Evidenced-informed decisions are dependent on quality information that is accessible via integrated data.
- Human-centred design and review of our services is critical to meet the changing needs of our organisation.

- Future learning and organisational productivity are dependent on strengthening our core ICT platform and services to be robust, safe, secure and agile to meet our changing needs.
- Delivering better outcomes across our diverse and dispersed state and workforce is optimised by scaling and leveraging services and ICT infrastructure investment.
- Network and system performance is enhanced through a secure and sustainable platform architecture that is change ready, reduces risk and enables digital services.

How

- **Invest** in our children, students and workforce to build their digital capability and inclusive practices to thrive in a rapidly changing digital future.
- **Deliver** quality assured and responsive advice, support and services to meet workforce needs and address the digital divide.
- **Upgrade** and modernise our digital teaching and learning, collaboration, and communication capacity.
- **Enable** trusted partners to integrate with systems to improve data connectivity, accessibility and options for student, learning and business management.
- **Partner** with third-party providers to deliver enhanced assessment, reporting and data analytics capability.

- **Empower** our workforce to co-design the digital transformation of their workplace and processes to meet future learning and business need.
- **Improve** user experience, trust and confidence through human-centred design to continuously improve our services and support.
- **Connect** quality information that provides readily accessible intelligence to support decision making and everyday practice.
- **Implement** innovative solutions and modern systems that are by – design – mobile, secure, inclusive, seamless and transparent.
- **Automate** manual work processes, where it makes sense to do so, to improve accessibility, the user experience and enable better resource management.

- **Deploy and maintain** fit for purpose ICT systems and solutions to meet the changing demands of our organisation and optimise digital performance to all locations.
- **Develop** and leverage a specialised workforce with the capability to respond to demand and emerging technologies.
- **Modernise** integration, connectivity and identity access management across platforms and devices to improve mobility, security and accessibility.
- **Design and improve** the connectivity, reliability and agility of ICT platforms and solutions to meet evolving standards and expectations.
- **Optimise** network and cloud capacity to improve ICT performance, support and service.

