

EXTERNAL WORKFORCE MANAGEMENT

Secure your External Talent Investment

MONITOR COSTS

MITIGATE RISKS

ENSURE DELIVERY



Select The Right Talent, at the Right Cost, at the Right Time

Empower business stakeholders to manage the full candidate selection process within the boundaries of preferred supplier rate cards and other policies.

Engage Swiftly & Risk-Free

Accelerate the external worker onboarding process while following all the necessary compliance and regulatory requirements.

Execute within Budget, Planning & Quality Standards

Never miss out on key milestones, deliverable quality, or budget limits.

~40%

of workforce is external

Upwork's 2022 Freelance Forward Report

+16%

annual growth in the gig economy market

Business Research Insights

Up to 30%

of employers misclassify external workers

The U.S. Department of Labor

Manage External Workforce as Efficiently as the Rest of Your Spend



Real-Time Cost Monitoring



Compliant Engagement Process



Bulletproof On/Offboarding



Performance Tracking

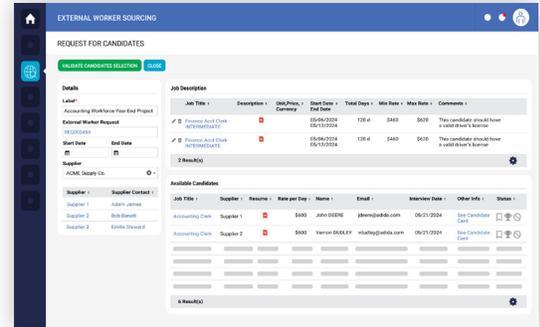


Assignment History

Select

Select the Right Talent, at the Right Cost, at the Right Time

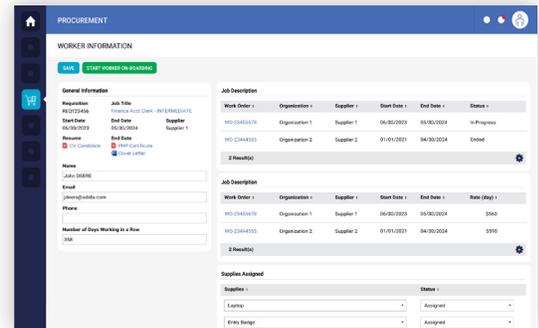
- ✓ **Demand Management**
 - Job title catalog
 - Contingent worker request
 - One-click RFP launch from your catalog of job titles
- ✓ **Compliance Checks**
 - Policy check (internal hire/external worker)
 - Contract check (preferred suppliers, rate cards)
- ✓ **Business Self-Service**
 - Candidate match scoring with GenAI
 - Interview scheduling and tracking
 - Selection and awarding
- ✓ **Collaborative Selection**
 - Multiple interviewer feedback
 - Access to candidate documents
 - Balance candidate skills scoring with supplier rates



Engage

Engage Swiftly & Risk-Free

- ✓ **Worker On/Offboarding**
 - Asset checklist (badge, laptop, etc.)
 - Documents and policy signature
- ✓ **Compliance Checks**
 - AI-based worker recognition to avoid duplicate records
 - Worker credentials
 - Assignments duration
- ✓ **Worker Management**
 - History of assignments & rates
 - Worker performance
 - Quick renewals at work order or worker levels



Execute

Execute within Budget, Planning & Quality Standards

- ✓ **Budget Monitoring**
 - Real-time budget consumption
 - Control overtime & extra hours with timesheets
- ✓ **Milestones & Planning**
 - Project follow-up
 - Milestone gateway
- ✓ **Deliverables Quality**
 - Delivery quality check
 - Approval before delivery acknowledgment

