



ecovadis®

**Worker Voice Connect:
Safeguard Your Supply Chain
With Efficient, Confidential
Grievance Management**

Protect Workers, Improve Compliance
and Build Resilience Through Timely Resolution

What is your grievance management tool *not* telling you?

Grievance management systems often fail to give workers access to safe, simple and reliable ways to speak up, missing the very people they're meant to protect and leaving companies blind to critical human rights risks. Worker Voice Connect helps you collect and address grievances from across your supply chain, helping you demonstrate compliance, validate practices and turn grievance management into a strategic asset.

Empower Every Worker to Be Heard

EcoVadis Worker Voice Connect provides an accessible way for workers to report concerns, no matter where they are. Anonymous, multilingual and multi-channel tools support direct engagement across multiple languages and geographies, surfacing risks early and enabling meaningful resolution.

Access Verifiable Data for Due Diligence

Meet HRDD requirements, stakeholder expectations and internal governance goals by capturing worker-sourced input and maintaining transparent records for audits and stakeholder reporting.

Monitor Trends and Build Insights

Real-time dashboards show grievance types, severity and locations to help you identify systemic issues and take informed, timely action. A centralized analytics dashboard lets you identify trends and improvement areas and support strategic decision making.

Make Supplier Accountability Visible

Suppliers demonstrate resolution performance through transparent tracking. Delayed resolution or high-severity cases impact EcoVadis medals and highlight areas for improvement.

Simplify Oversight, Accelerate Action

Always-on monitoring, automated updates and centralized visibility reduce manual follow-up – saving time, reducing cost and supporting consistent resolution across global teams of all sizes.

Deepen Ratings, Drive Continual Improvement

Confirm key sustainability metrics with direct worker feedback and surface clear improvement areas for greater transparency and actionability.



Unlock Critical Worker Insights With Ulula & EcoVadis

19.6K

grievances raised

5.7M

workers reached

18M

data points collected

5,000⁺

workplaces covered

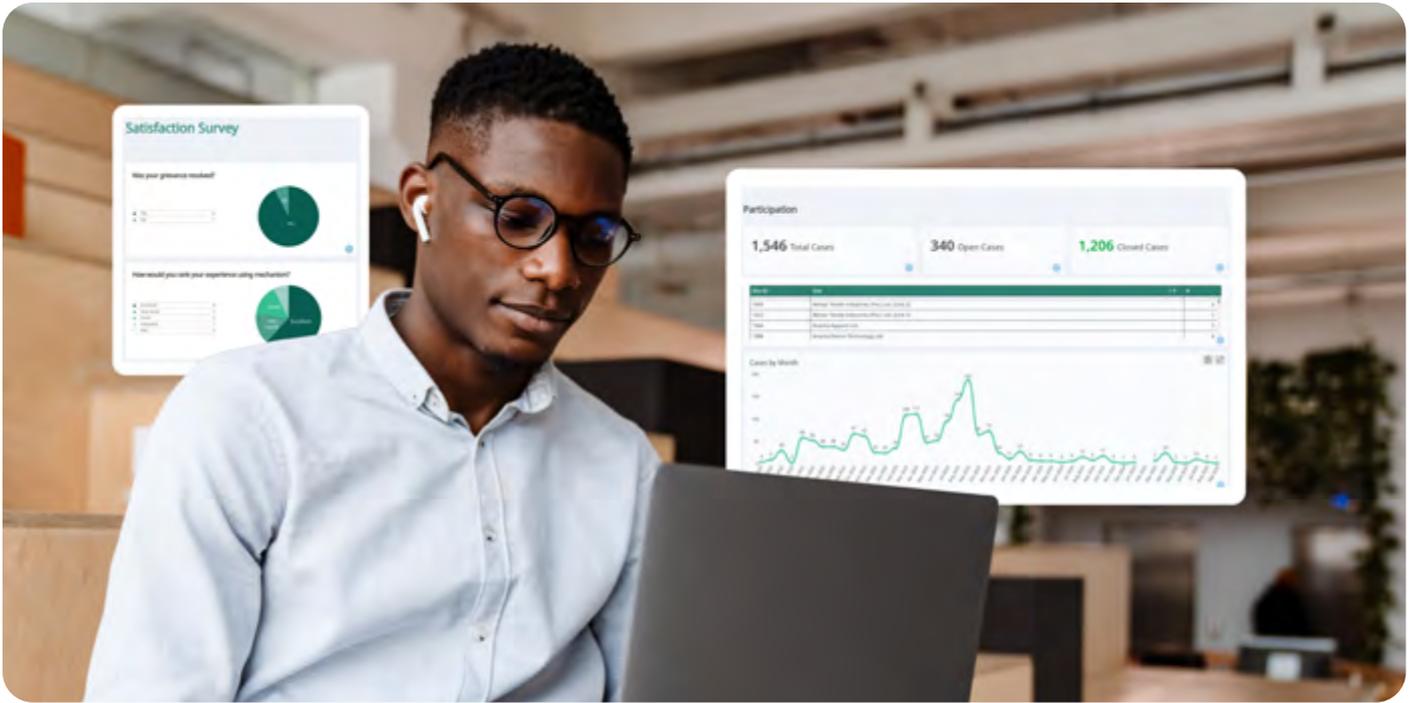


**Pascale
Dubreuil**

Chief
Sustainable Officer,
VusionGroup

EcoVadis is much more than a Rating,
you really learn by doing. Step by step you learn
the way to disclose, communicate, and tackle
sustainability issues.

VusionGroup



Trusted by 150,000+ Customers – Including 1,500+ Global Procurement Leaders:

MARS

LACOSTE

Cargill

amfori
Trade with purpose

GILDAN

Fanatics

MARKS & SPENCER

Polaris
Freedom happens now.

UNDER ARMOUR

VF

FAIR LABOR ASSOCIATION

IPIS

Ready to Get Started?

Schedule a call ↗

and learn more at ecovadis.com

