

# Top Payment Service Provider in China Leader of Payment Digitalization

2024 - WOSAI X CEGID



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# The Largest Mobile Payment Service Provider in China

2013 Incorporated

8million

Registered merchants

Shareholders:

Tencent 腾讯

Group Co. of WeChat

Ist China Listir Payment Co.



2,500+

60billion

Cumulative service users



CICC Largest investment bank 中金公司 in China, owned by China Gov.

Gov.

40+

**Branch offices** 

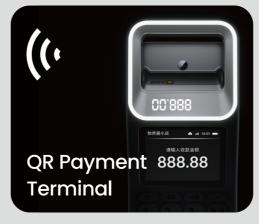
Service covered cities

STEAMBOAT Disney Group's Venture Capital























# GLOBAL CLIENTS USING OUR SERVICES IN CHINA





### Omni-Channel Payment Solution



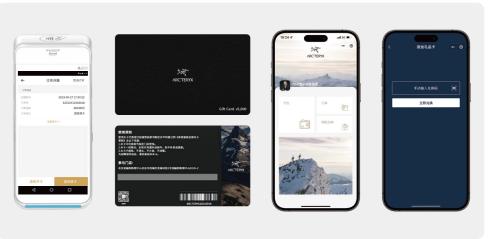
Omni-Channel e-Fapiao Solution



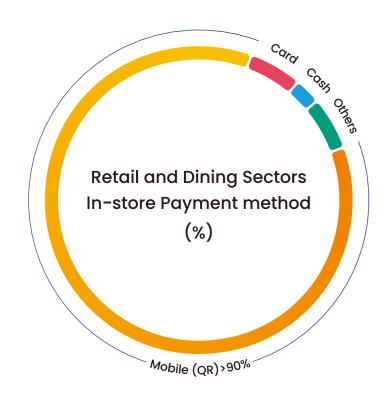
e-Receipt Solution for retail stores

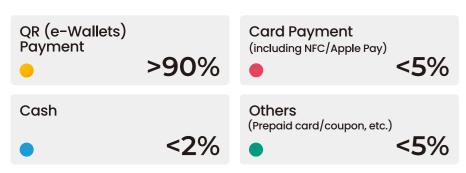


Social enabled e-Gift Card Solution



# Payment Methods in China Mainland (2024)







QR (e-Wallets) Payment is highly developed in China mainland, whereas less and less customers carry wallets (with cash and cards). For e-Wallets, WeChat and Alipay totally account for 99% above and WeChat Pay is about twice of Alipay in retail and dining sectors in offline stores.

Payments in China are highly integrated into diversified business operations and processes, therefore becoming an important part of digitalization.

### Omni-Channel Payment Middle Platform



In-Store (POS)



Website /APP



WeChat **MNP Matrix** 



Other DTC platforms



Technical Payment Service Provider



**WOSAI** Payment API





Digital Functions Upon Payment





WeChat Pay WeChat Instalment



Huabei Instalment Auto deduction(免密代扣)



China Union Pay (CUP) RMB Card by Amex, Master Global Card by Visa, Master, AE, JCB, DC







of 3rd Party



More new payment / pay-like methods in China...

### Overview of WOSAI Payment and Digital Services

### Support Payment Methods

• QR (e-Wallets) Payment

WeChat Pay

Alipay

China Union Pay Mobile QuickPass

E-CNY

WOSAI Gift Card (digital & physical)

#### Instalment

Huabei Instalment

China Union Pay Instalment (cardless)

JD Instalment

WeChat Instalment

























Meituan / Douyin / T-mall / CMB / CCB

### Card Payments

RMB Card (CUP, AE, Mastercard)

Global Card (Visa, Master, AE, JCB, DC)

Authorization

Bank Transfer (online, Tencent/Alipay)

### Support Payment Scenarios

#### In-Store

Face to Face

Remote Payment (Pay-by-link, Deposit Management)

Neighborhood sales (O2O)

#### ●e-Commerce

WeChat / Alipay Mini Programs
Website / App

### Digital Services beyond Payment



### Social-enablede-Gift Card

Create new business opportunities through the WeChat social network;

Support digital and physical card solutions for seamless online redemption;

Support B2B sales, sales credit and cash advance.

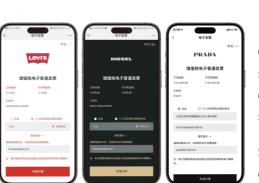


### Truly digitizede-Receipt

Consistent with ESG strategy;

Incorporated into the brand's own WeChat Mini Program with automatic collection by customers;

Diversified digitalized and marketing features upon e-Receipt.



### China e-FapiaoSolution

Omni-Channel e-Fapiao solution integrated into diversified business system (POS, OMS, ERP);

Support Fully-digitalized e-Fapiao (数电发票) and Legi Interface (乐企接口).

### Merchant Efficiency Tools



#### Reconciliation Service:

Automated reconciliation services for multiple third-party platforms, including Tmall, JD, Eleme/Meituan, and self-operated stores.

#### Sales Advisor Tools:

Refund Management (Mobile and PC); VIP Deposit Management.



### Remote Payment Solution in China(Pay by Link)

Private domain sales have become a key strategy for luxury brands in the Chinese market in recent years. Increasingly, sales advisors are using WeCom or WeChat to build connections with customers to promote and sell products. For many luxury brands, remote payments account for 10% to 20% of total store sales, with some brands reaching as high as 40%.

#### Secure and efficient

Money is directly settled to merchant account with no exposure to SA individual; Order details accessed and generated by Fin Team in merchant portal.

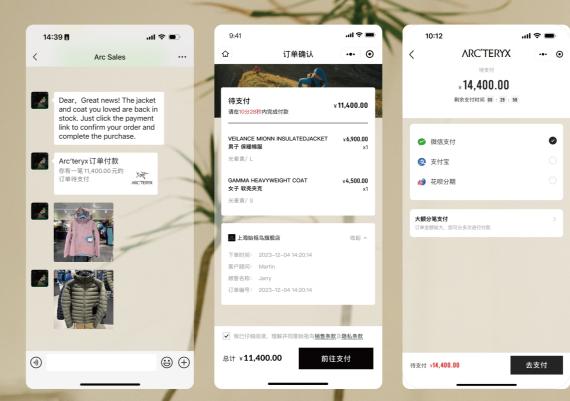
#### Efficient SA Tools

SA tool can integrate with brand's IAM, each order traced / linked to SA; SA easily track the order payment status.

### Integrated / Stand-alone Solution

Stand-alone solution with fastest 3days implementation; Support integrated with POS, included in

WOSAI Cegid Connector.



### High-end User Payment Experience

Click the payment order link, confirm the order details, and make the payment;
Maintain the overall brand tone through an enhanced interface and interaction;
Support large-value order payments by split payment and online bank transfer;
Support instalment payments and gift card redemption.

### Advanced Features :

Deliver to Home (fill in address and link to delivery status);

Obtain e-Receipt and e-Fapiao upon payment (WOSAI solution).

### Instalment Solution (BNPL) in China

Instalment is essentially a marketing tool to attract younger customers.



#### **Boost Sales**

Increase purchasing power & ATV



### Implicit Discount

Does not affect pricing /brand image

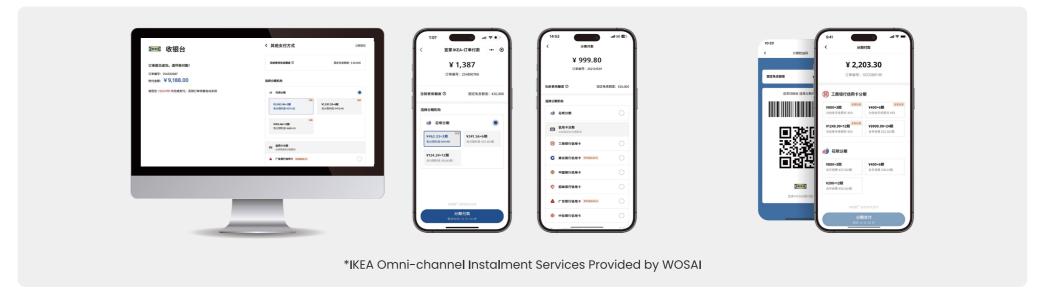


### Traffic & Subsidy Resources

More external traffic and subsidies

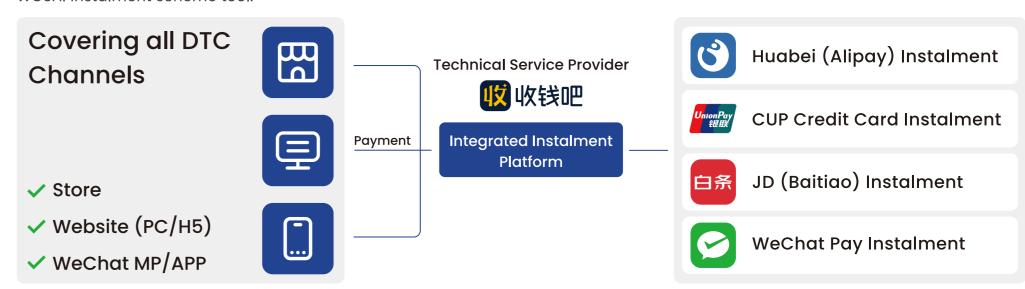






WOSAI helps brands' stores, WeChat Mini Programs, and websites integrate all major instalment platforms with a one-stop solution, fulfilling diverse customer needs.

Additionally, WOSAI enables brands to control interest-free instalments in marketing campaigns, appealing to customers with the WOSAI instalment scheme tool.



### High-value order Payment Solution

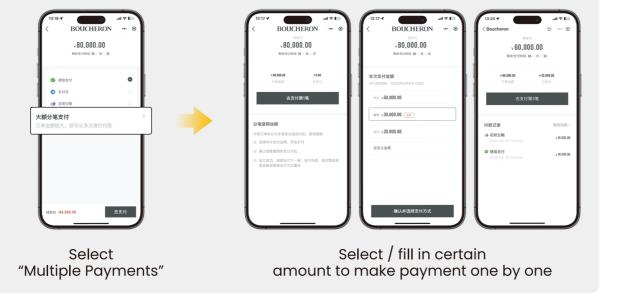


### Payment limits in WeChat App (remote sales and e-commerce)

- Debit Card payment limits vary by bank, typically RMB 30K/50K per transaction, credit is lower than debit card;
- Total Credit Card payment in WeChat is limited to RMB 50K per month per account;
- This means ... potential sales losing.

### WOSAI Split Payment Solution: Optimizing RMB 50-200K orders Payment

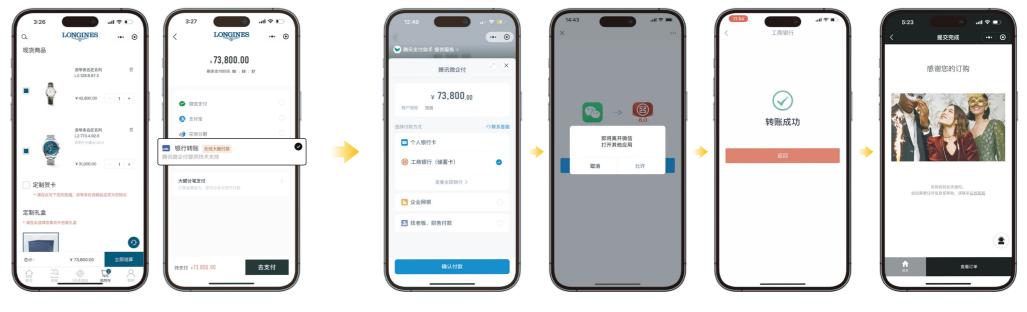
Online orders (e-Commerce, remote sales) can be paid by customers with multiple methods with WOSAI split payment solution, including WeChat Pay, Alipay, and various instalment plans. Widely used byglobal jewelry and watch brands in China.



### WOSAI Online Bank Transfer Solution: truly solve the order limits problem

#### Seamless redirection to various bank APPs within the WeChat mini-program ecosystem

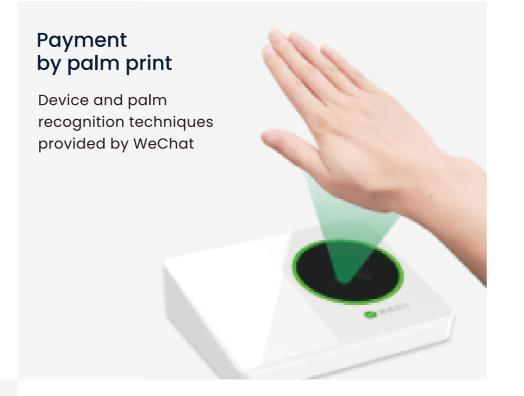
By integrating WeTransfer, developed by Tencent Group's Tenpay, the WOSAI payment solution supports personal bank account transfers via redirection to the mobile banking app from the WeChat App, as well as corporate bank account transfers. It integrates with the brand's diversified systems such as POS and e-Commerce, allowing acknowledgment of bank transfer results through the WOSAI interface, similar to online payments.



Customer confirms order and selects "bank transfer" in checkout page.

WeChat MP redirect to external bank APPs with parameters Login and complete transfer in bank app, payment status updated in real-time.

### Innovative Payment methods in China



#### Facial payment

Device and facial recognition techniques provided by Alipay and WeChat



#### **NFC Pay**

Device and NFC recognition techniques provided by Alipay



## WOSAI-the Largest PSP of WeChat Pay and Alipay

### Tencent 腾讯

Group Co. of WeChat







### Joint Invest





### most extensive knowledge and understanding of WeChat and Alipay ecosystem

which empowers WOSAI to provide merchants with the best and state-of-the-art

WeChat and Alipay digitalization service and fully take advantage of direct connection

method functions

### WOSAI Integrated e-Fapiao Solution

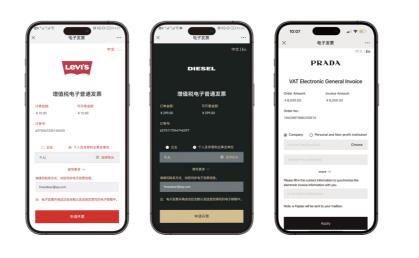
### What is e-Fapiao

Fapiao is a valid reimbursement voucher approved by the State Administration of Taxation of China. Issued by the Chinese Tax Bureau and provided by sellers, fapiao helps the government track tax payments and deter tax evasion. Businesses must is suefapiao upon customer request, and failure to do so is a serious violation.



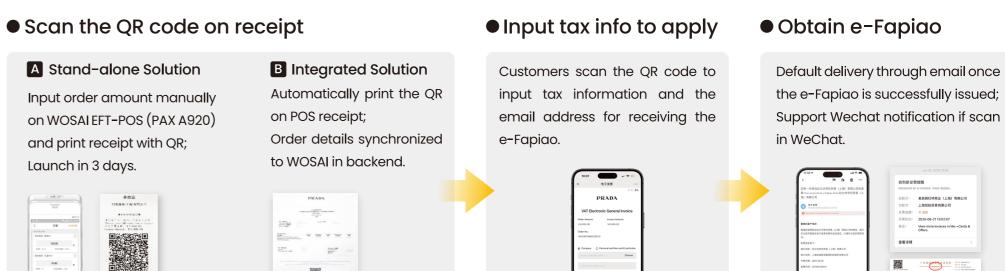
Offers one-stop solution to launch e-Fapiao in omni-channel, including direct connect to Leqi Platform (乐企平台) issuing fully-digitalized e-Fapiao.

- •Support fully-digitalized e-Fapiao (RPA/Leqi API).
- Support omni-channel integration and has extensive experience with POS integration.
- 100% automatic: Automatic issuance, reversal, including refund/exchange in different stores.
- The detailed category of each SKU, invoiced amount calculation, and discount calculation are all handled by WOSAI.
- · Supports customized issuance pages in both Chinese and English.



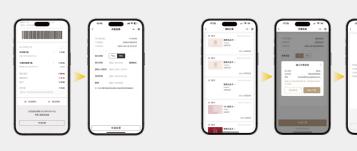
### Straightforward user journey of applying e-Fapiao

### In-Store e-Fapiao Solution



### e-Fapiao service incorporated in WOSAI's other digital services

WOSAI e-Fapiao service is automatically embedded in the WOSAI e-Receipt and gift card solution, allowing users to apply for e-Fapiao independently.



### Social e-Gift Card Solution

Gift Card- New Marketing Tool for Global Luxury Brands
Gifting as an Emerging Driver for Luxury Consumption
Create new business opportunity by WeChat social network

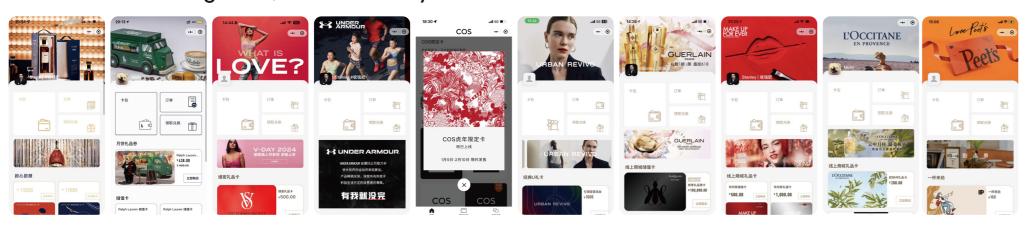
- One-stop solution including registration with Ministry of Commerce, meeting Chinese compliance requirements
- · Support both Physical card and digital card
- Support B2B Corporate Purchase (batch issuing) and B2C
- Support omni-channel redemption (in-store & EC), smooth purchase and user journey with minimum development







#### Innovative Marketing Tools, Connect with your clients



### Ralph Lauren

#### Standard Gift Card

In Digital and Physical card; Sale in WeChat Mini Program and in stores;

Redeem in both online and offline; Support deliver to home or pick-up in store.

#### Mooncake voucher

Set specific item/package, similar to Gift Voucher to be shared with friends; Redeem by entering home address and tracking delivery in GC Mini Program; Utilize WOSAI solution for mooncake campaign since 2020, ongoing annually.



### Guerlain

#### High-value Gift Card

For Special member privilege, a gift card value RMB 100K;

Integrated with CRM, only member can purchase gift card and gift card purchase can enjoy more CRM privilege;

Support redemption in both online (e-Commerce mini program, O2O neighborhood mini program) and offline stores.

### Peets' Coffee

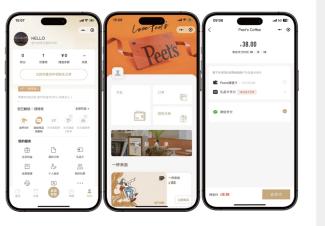
#### Stored-value Card

Stored value card embedded in Peet's main WeChat mini program with diversified campaign and member privilege;

Stand gift card WeChat Mini Program for purchase and share with friends;

Seamless integration in store diversified scenario with WOSAI combined payment solution.





### WOSAI e-Receipt Solution

\* WOSAI x H&M POC Showcase

e-Receipts:

Not Just Digitalization,

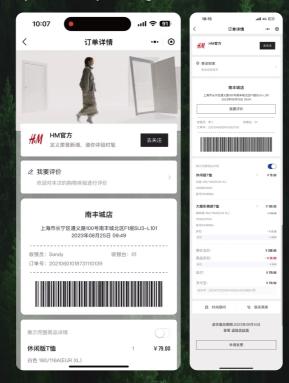
A New Way to Talk to Customers, A Closer Step Toward Carbon Neutrality



#### Saved in Brands' member MP



#### Order status dynamically changes



### Customer Interactions—more than just a receipt

- Transfer POS orders to e-Receipts with minimal development input by the brand;
- e-Receipts are automatically delivered to customers using WeChat's diversified ecosystem capabilities, supporting all payment methods in mainland China:
- Customers can access the e-Receipts in the brand's WeChat Mini Program;

Advanced

Digitalization

& Marketing

• For overseas markets, email is adopted for e-Receipt delivery.











Apply e-Fapiao



Deliver to Home







Contact Us



### Payment Service beyond China mainland



WOSAI plays the payment gateway for different global groups to integrate local e-Wallets in certain countries and regions.



#### **Adora Case**

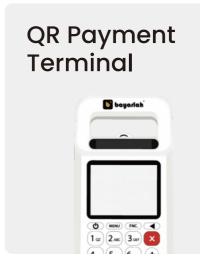
WOSAI is the payment service provider for Adora Cruise (a Hong Kong entity), the first large China-built cruise ship, providing diversified payment solutions and a self-operated top-up system, while integrating with its global PMS.

### Case in Malaysia-Beez Fintech (Bayarlah)

Export WOSAI payment technology to overseas market, empowering local partners to server local citizens by integrating local e-Wallets.















### Cegid x WOSAI (Cases with Cegid Clients)

### 2018

### First Cegid Client Payment (face-to-face)

Worked with Global Cegid
POS partner for POS
integration of payment.

### 2019

#### e-Fapiao Service

Worked with local Cegid partner, for integration of e-Fapiao service.

### 2020

### Payment (face-to-face)

Worked with local Cegid partner, for integration of payment.

### 2021

### Payment (face-to-face, remote)

Worked with local Cegid partner, for integration of payment.

Now (2024) support redemption of Tik-tok coupons in-store. which is a new tender in Cegid.





#### PANDÖRA"



### dyson



### PANDÖRA<sup>\*</sup>



### 2022

### Standard WOSAI Connector Validation

By far the only validated one in China mainland Keep adding new features and updating with Cegid's latest versions.

### cegid



### Payment (3rd party coupon redemption)

Redemption of Taobao Coupon and trade-in coupon was added, which are new tenders in Cegid.

### dyson



### 2023

#### e-Receipt, e-Fapiao

Integrated via 1 interface and go live within 1 week development.

### ZADIG&VOLTAIRE



#### Payment, e-Fapiao

Standard WOSAI Connector project.





#### BROMPTON



### 2024

#### Payment, e-Fapiao Standard WOSAI Connector project

POP-UP store
Go live within 1 month.

#### **BIRKENSTOCK**



#### Payment(face-to-face, remote), e-Fapiao Standard WOSAI Connector project

Including more new payment methods, such as remote payment, instalment, bank transfer, ECNY, Implementation within 2 months.





**Future** 

### WOSAI Cegid Connector Features

### Support Version

On Premise, Mobile, Live Store

### Integration Type with EFT-POS

Terminal API, No cable, WIFI or Blue-tooth connection needed

#### Payment Mode

Face-to-Face (Customer present code)
Remote (Pay-by-Link), covert
Cegid order into WOSAI link (URL), support share with customer by WeChat, WeCom

### Geography

China mainland,
China Hong Kong,
China Macau (only Alipay and WeChat Pay)

### Customized Development

Support, provided by WOSAI Cegid Service Partner

#### ■ In-Store Payment Methods

#### -QR (e-Wallet) Payment

WeChat Pay, Alipay
CUP Mobile QuickPass
E-CNY
Gift Card Redemption

#### -Instalment

Huabei Instalment CUP Instalment

#### -Others

Online Bank Transfer Redemption of 3rd Party Coupons

#### -Card Payment

RMB Card (CUP, Amex, Mastercard) Global Card (Visa, Master, AE, JCB, DC), support DCC, EDC

### Support Terminals

PAX A920 Pro Liandi A8(S)

#### Other Features

e-Fapiao, print QR on Cegid Receipt and synchronize order details to WOSAI in backend, support fully digitized e-Fapiao (数电发票)

e-Receipt\*, convert Cegid order into
WOSAI e-Receipt, automatically sent to
customer (1) saved in brand's WeChat Mini
Program (China mainland) and (2) by
email, support all payment methods

BIRKENSTOCK WOSAI Cegid Connector helps Cegid customer quickly access various services provided by WOSAI, without fully customized development. More and more WOSAI digital services will be incorporated into WOSAI Cegid Connector, and our Connector will be continuously upgraded to support different versions of Cegid in China market. BIRKENSTOCK 报表 BIRKENSTOCK THE STATE OF THE STATE 退货 恢复挂单 挂单 非会员 B . A . 2 . P . \* . P . . B . B

Note: e-Receipt function is not fully incorporated into WOSAI Connector and it is on roadmap. Currently, by working with WOSAI Cegid Service Partner, you may still enjoy these features on Cegid.

# WOSAI DAILY SERVICE AND

### Industry-Leading VIP Customer Service

Available year-round, covering all store operating hours, our VIP Customer Service Team provides instant responses to all store sales advisors' requirements in WeChat/WeCom group, covering all WOSAI services provided, which ensure all the questions are been responded and addressed immediately.

WOSAI VIP Customer Services significantly reduce the involvement of the brand's IT and finance teams.

### Exceptional Flexibility and Thoughtful Service

WOSAI's solutions and daily services offer greater flexibility and professionalism compared to those of traditional banks and payment institutions.

Account opening/switching, new store openings, and support for Pop-up Stores are handled with industry-leading efficiency. Each global client is assigned a dedicated account manager for long-term service, providing personalized guidance based on a deep understanding of the brand's various business needs. The WOSAI team serves as the sole point of contact for brands, eliminating the need for separate communications with multiple payment platforms. Continuous service improvement and product updates are ensured through annual follow-up visits.

### Streamlined and Cost-Effective Terminal Solutions

For Global KA customers, WOSAI provides terminal devices free of charge based on actual customer needs, including SIM cards (with subsequent automatic recharge) and consumables, minimizing brand investment to the greatest extent.

All devices are pre-configured and tested with one-stop setup, including payment and e-Fapiao functions, eliminating the need for any on-site installation or configuration by staff. Stores can start using the devices immediately, making implementation and replacement convenient.

## OPERATIONAL SUPPORT

# Comprehensive and Professional Reconciliation Services

We provide integrated reconciliation reports covering all payment methods offered by WOSAI, delivered via diverse methods including mail and (S)FTP.

We offer free customized report services, such as bilingual reports (English and Chinese), customized template upgrades for ERP systems, etc.

Our financial experts, with years of accounting and financial knowledge, can better understand the requirements of finance teams. We also provide auto-reconciliation services for some 3rd party platforms, which improve the efficiency of finance teams.

### Advanced Efficiency Enhancement Tools

In response to industry pain points and needs, WOSAI continuously develops various digital efficiency tools to enhance internal brand processes.

For example, the "Store Assistant" tool facilitates various refund approval processes and enables automatic refunds upon approval, significantly improving store and financial operation efficiency. Additionally, the "Store Deposit Management" tool (integrated with remote payment capabilities) optimizes pre-payment management for VIP customers by SA, enhancing operational transparency and reducing risks at all levels. WOSAI's digital efficiency tools can integrate with the brand's internal IAM systems, embedding more efficiently within the overall IT architecture.

### Leveraging In-depth WeChat and Alipay Expertise

Based on a deep understanding of the WeChat and Alipay ecosystems and long-term communication with their relevant business teams, we continuously provide brands with various digital functions based on the WeChat and Alipay platforms, maintaining the brand's leading edge in digital services. For example, we enhance payment transaction quality to avoid large-amount risk controls, configure redirection on payment result pages, and apply for the activation of various advanced features (such as password-free auto-debit based on platform credit) For various special and exceptional issues on the platform, the WOSAI project team offers the most professional solutions and coordination.

### Why Global Clients Trust WOSAI?

 Not just a Payment Supplier, leader of digital innovation

Strong knowledge and solution in e-Fapiao, gift card, e-Receipt, finance reconciliation, etc. fulfilling brands' diversified needs. Omni-channel Digitalization Partner of brand.

Invested by both Tencent and Ant Group

Direct connection mode, fully leveraging the comprehensive digital functionalities of WeChat and Alipay.

The best understanding of WeChat and Alipay ecosystemfunctionalities and its digital development trends in the industry.

Cegid Official Partner in China

As an authorized Cegid Payment
Partner in mainland China,
WOSAI continuously invests in
the Cegid ecosystem.
WOSAI has the most project
experience with the Cegid system
regarding payment solutions in
the Chinese market.

### Expert Implementation and Support Team

Extensive experiences in every aspect our professional team ensures seamless integration and provides attentive daily support, empowering brands with effective communication and long-term security.

 Comprehensive Payment Solutions for omnichannel

Continuous digital innovation creates more business opportunities and enhances consumer experiences. We offer tailored retail solutions for omnichannel success, including high-value, remote, and installment options to meet diverse customer needs.

Accelerating Digital
 Transformation in China

Facilitating brands'digital upgrade strategies in China, rapidly enhancing their omnichannel digital capabilities for swift adaptation to market demands.



热忱·信赖·好奇·进取

Passionate Trustworthy

Curious

Enterprising

Website: www.shouqianba.com
Major Contact: Stanley Lu, Co-Founder
Email: stanley@shouqianba.com
MP: +0086 - 139 1786 2326