

# MICROFLUIDICS 2024 GENERAL TERMS AND CONDITIONS OF SALE

Applicable from 18 March 2024

## Clause 1: Purpose and scope

The general terms and conditions of sale described below govern ticket sales on the [www.rs-microfluidics.com](http://www.rs-microfluidics.com) website, allowing the buyer access to the "MICROFLUIDICS 2024" event, organized by IFP Energies nouvelles from 13 to 15 November 2024 in Rueil-Malmaison (hereinafter "the Buyer").

Any acceptance of the clause "I acknowledge that I have read and accept the general terms and conditions of sale" by ticking the box provided for this purpose implies the Buyer's unreserved acceptance of these general terms and conditions of sale.

## Clause 2: Prices

Ticket prices are those in force on the day of purchase. They are denominated in euros and include VAT on the event's website: [www.rs-microfluidics.com](http://www.rs-microfluidics.com).

IFP Energies nouvelles reserves the right to modify its prices at any time. However, it undertakes to invoice the tickets ordered at the prices indicated when the order is registered, via its billing agent: the company "En Personne" SAS (registered office: 72 Avenue Victor Hugo, 92100 Boulogne-Billancourt, RCS Nanterre No. 408 684 389).

## Clause 3: Terms of payment

Validation of the order implies the Buyer's obligation to pay the price indicated.

Orders are paid for in cash by "Carte Bleue", "VISA", "EUROCARD", "MASTERCARD" or "American Express" credit cards.

Once the transaction has been validated by the bank, the Buyer's bank account will be debited for the amount of the order. At the end of the transaction, an order confirmation will be sent to the Buyer by email, from which the Buyer will be able to download an invoice.

Should a payment be invalidated by the bank, the corresponding ticket(s) issued will be invalidated and will not allow access to the "MICROFLUIDICS 2024" event.

## Payment security

Online electronic payments are processed by IFP Energies nouvelles' agent, "En Personne". This company ensures the security of payments and the confidentiality of bank details using appropriate encryption and authentication methods (SSL Certificate).

## **Refunds**

All orders are considered firm and final. Tickets cannot be refunded, even in the event of loss or theft, nor can they be taken back or exchanged. Only the cancellation of the "MICROFLUIDICS 2024" event may give rise to a refund of tickets purchased.

## **Clause 4: Protection of personal data**

As part of managing payments and invoicing, "En Personne" is required to process the Buyer's personal data (mainly surnames, first names, bank card numbers, etc.), in accordance with Regulation 2016/679 of April 27, 2016 on the protection of personal data.

Personal information will be collected and stored for a period of ten years, the length of time required for the proper performance of the billing contract and applicable legal obligations.

In accordance with the applicable legal and regulatory provisions, the Buyer is informed of his or her right to rectify, delete, limit, oppose or port his or her personal data. The Buyer may exercise these rights by contacting [info@enpersonne.com](mailto:info@enpersonne.com). In the event of any difficulty concerning the management of his personal data, the Buyer is informed that he may lodge a complaint with the French Data Protection Authority (CNIL).

## **Clause 5: Delivery**

Tickets are delivered via email to the Buyer's email address, with the ticket(s) attached.

## **Clause 6: Force majeure**

IFP Energies nouvelles or its agent "En Personne" may not be held liable if the non-performance or delay in performance of the obligations described in these general terms and conditions of sale is due to force majeure. Force majeure is defined as any external, unforeseeable and irresistible event within the meaning of article 1218 of the French Civil Code.

## **Clause 7: Applicable law and competent court**

Any dispute relating to the interpretation and execution of these general terms and conditions of sale is subject to French law.

If amicable settlement cannot be reached, the dispute will be brought before the competent courts of the Versailles Court of Appeal.

Rueil-Malmaison, March 18, 2024.