

Enterprise AI Architecture

For wide Business Optimization

Cloud & On-Premise



ABOUT US

The QA Company: European expertise for trusted AI at your service



Dennis Diefenbach

Founder & CEO / Technical Director

Our Mission

Democratize the use of artificial intelligence in a controlled and secure environment.



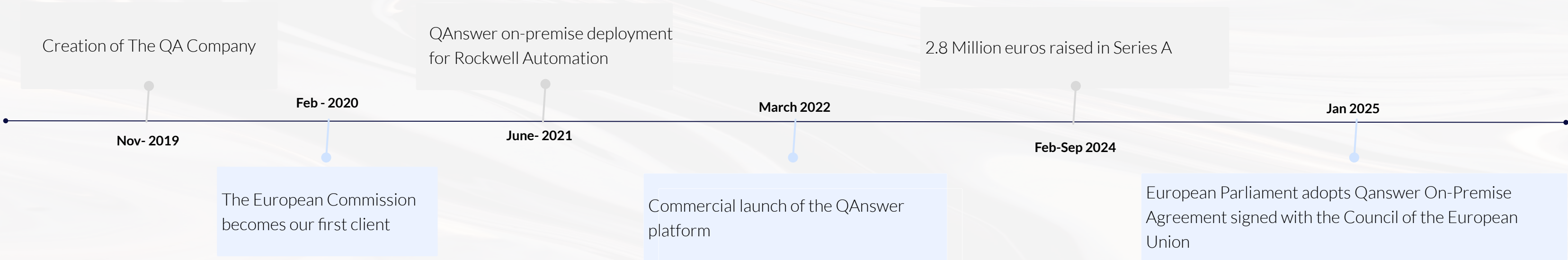
Pierre Maret

Co-Founder /
Professor at the Hubert Curien Laboratory, UMR CNRS 5516

Our Vision

Develop cutting-edge AI features to deliver robust, state-of-the-art, reliable and industrialized solutions.

Key Facts



MASTER YOUR DATA **WITH SOVEREIGN GENERATIVE AI**

A secure, compliant platform adapted to the specific needs of public institutions.

“At a time when organizations want to benefit from the power of generative AI without exposing their data, QAnswer offers a sovereign alternative to American solutions.”



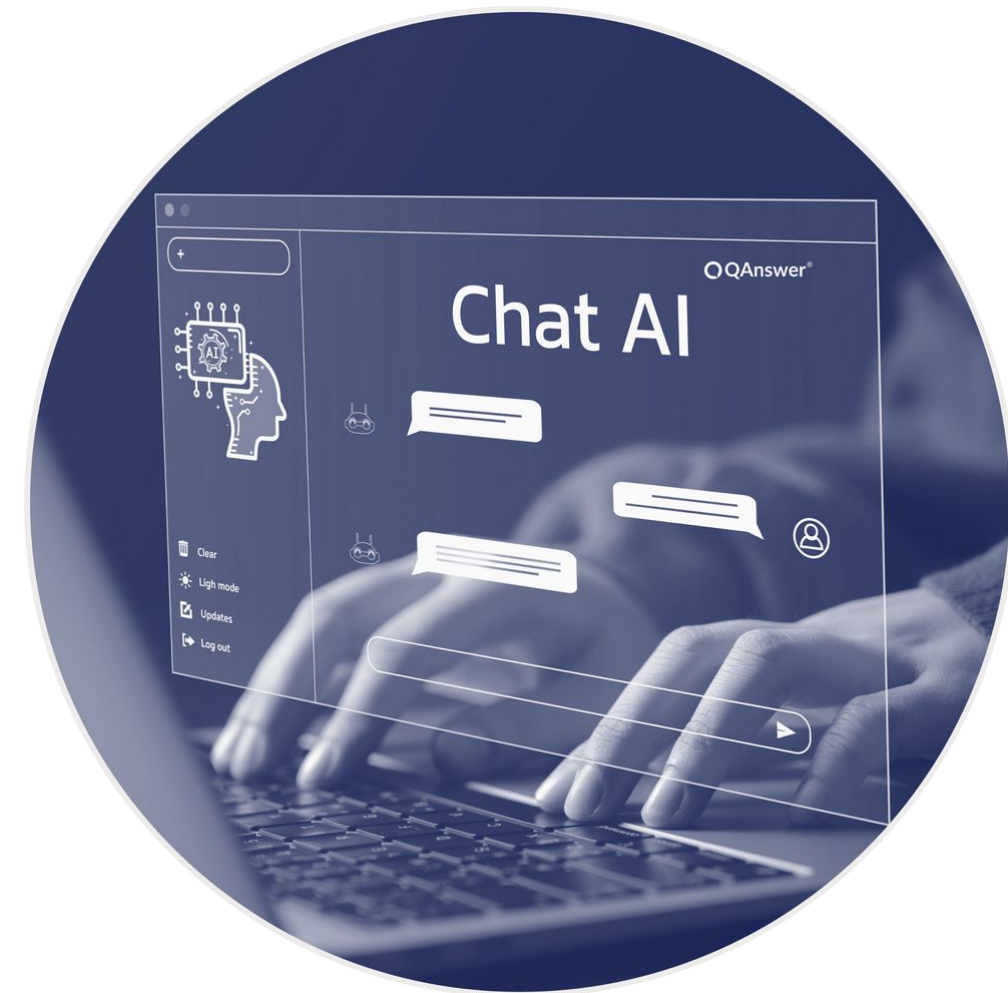
An all-in-one platform for designing and deploying AI assistants capable of responding precisely from your documents, business tools or external data.



A solution designed to adapt to different user profiles – technical or business – and confidentiality levels with a clear and intuitive interface.



A multi-service application, combined with our proprietary language model.
Hosted on European infrastructures or directly in your environment.



GET THE MOST VALUE FROM A.I.

QANSWER
YOUR ACTIVE DATA,
YOUR AUGMENTED
EMPLOYEES



Keep confidentiality of internal data

QAnswer acts as a secure vault for your internal knowledge while still making it readily available to those who need it. Align QAnswer with your organization's policies



Centralize Knowledge

Capitalize on Collective Intelligence
Prevent Knowledge Loss due to Employee Attrition.



Work Smarter, Faster, Easier

Empower staff with instant answers to their questions, eliminating time wasted searching for information



Improve Customer Service

Integrate QAnswer into customer support channels (chatbots, helpdesks) for faster resolutions and enhanced satisfaction.



Gain Data-Driven Insights

Analyze QAnswer usage patterns to identify knowledge gaps, trending topics, and areas for process improvement.



OUR VALUE PROPOSITION

Secure the scaling of your AI projects within a framework of trust



INTUITIVE AND ACCESSIBLE

- ✓ Deploy AI assistants **without code** in just a few clicks
- ✓ **Ergonomic** interface, designed for all users
- ✓ **Adapted** to all your business use cases
- ✓ Extensive connectivity with native **integrations and APIs**
- ✓ Instant, accurate and **contextual** responses



AUTOMATED AND EFFICIENT

- ✓ **Automation** of repetitive tasks
- ✓ **Optimization** of resource allocation and team productivity
- ✓ **Accelerating** response times with intelligent AI assistance
- ✓ Maximizing operational **performance** and agility
- ✓ **Reducing costs** and optimizing your business processes



SECURE AND SOVEREIGN

- ✓ GDPR-compliant **European** architecture
- ✓ Flexible deployment: **On-Premise** or SaaS
- ✓ Integrated **Privacy by Design** Standards
- ✓ Data **security**: encryption, governance and auditing
- ✓ Default **proprietary language** model and other external LLMs

OUR OFFER FOR CRITICAL SECTORS

Maximize adoption, demonstrate proof of value and optimize ROI



DEPLOYMENT AND INTEGRATION (On-Premise Option)

- ✓ Installation of QAnswer in your environment (**on-premise or private cloud**)
- ✓ Integration with your **internal tools** and existing **data sources**.
- ✓ Alignment with your **security, compliance and governance requirements**
- ✓ Rapid deployment with production in **less than two weeks**
- ✓ **Management of access**, user profiles and **authentication systems (SSO)**



THE QANSWER PLATFORM

- ✓ **Web and API** access
- ✓ **Ready-to-use** AI assistants
- ✓ Creation of **tailored** AI assistants (by project, dataset or user target)
- ✓ **Maintenance, technical support** and updates included
- ✓ **Access to current and future features** (Chat, smart search, report generator, meeting transcription)
- ✓ QAnswer **Annual** Production License
- ✓ **Proprietary LLM** by default and accessibility to other fundamental models (ChatGPT, Mistral, etc.)
- ✓ Standard deployment on **Scaleway**, other infrastructures possible and onrequest (OVH, Outscale, AWS, Azure, etc.)

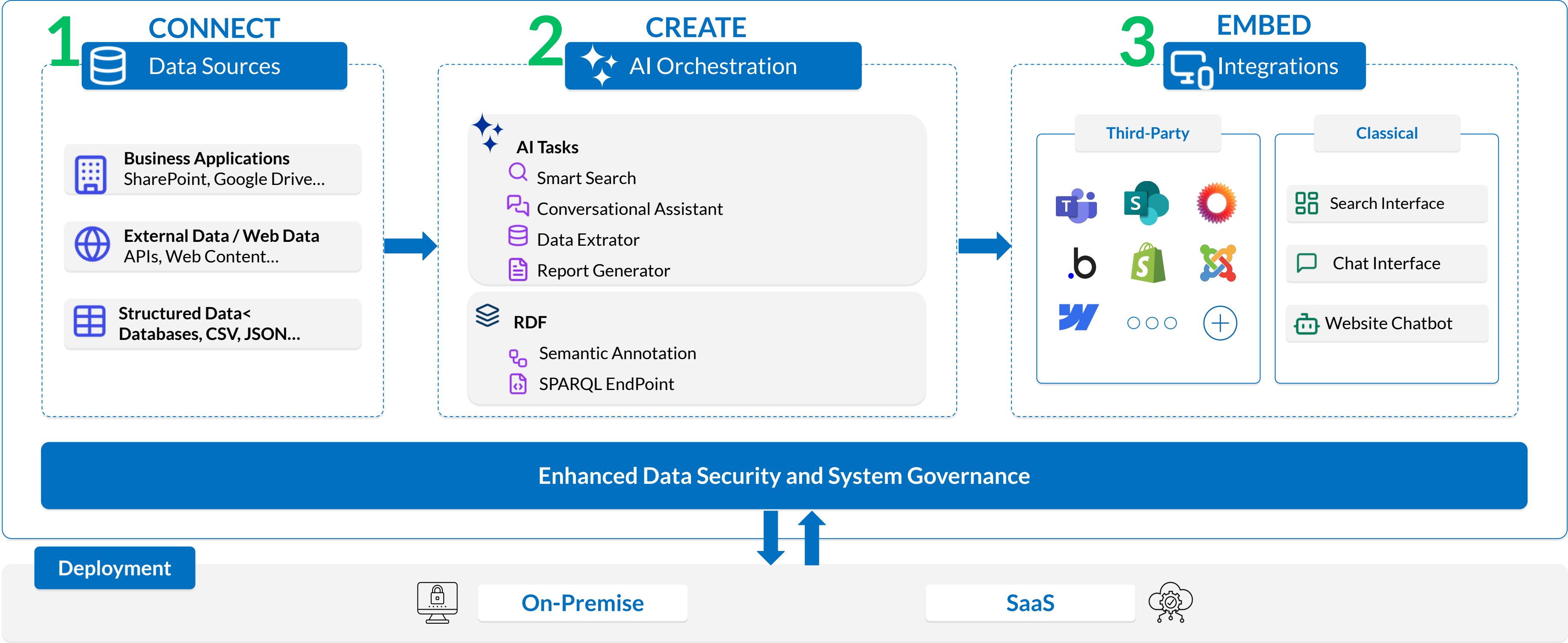


ADVICE AND SUPPORT (Option)

- ✓ **Identification and formalization** of use cases specific to your organization
- ✓ **Modeling** of user journeys, workflows and associated business rules
- ✓ **Training of teams** (users and administrators) in using QAnswer
- ✓ **Technical and functional assistance** during the implementation and usage phases
- ✓ **Long-term support:** monitoring, continuous improvement, and support according to the defined service levels (optional SLA)

QANSWER, THE ENGINE FOR ALL YOUR AI PROJECTS

Your data, a secure all-in-one platform. Increased value creation.



ON-PREMISE DEPLOYMENT

Tailor-made, secure and installed on your infrastructure

“In the era of generative AI, ensuring control over your data is no longer an option. QAnswer offers a sovereign alternative, deployed directly in your environment.”

Technical prerequisites

- ✓ Operating System: Linux (Ubuntu recommended)
 - ✓ Graphics Card: GPU with at least 48 GB of memory (e.g. NVIDIA® L40S) Containerization: Docker,
 - ✓ Podman or Kubernetes
- Allows to serve between 7 and 13 simultaneous users depending on the load (RAG or Chat)

Benefits of On-Premise Deployment

- ✓ Complete control of data and access
 - ✓ Rapid installation: on average 10 working days
 - ✓ Compliance with security constraints and internal compliance
 - ✓ Adaptable to the existing IT environment
- Hosting on SecNumCloud or HDS certified infrastructures, available on request

Infrastructures



SAAS DEPLOYMENT

Ready to use, secure and hosted on a European infrastructure

Technical characteristics

- ✓ **Data segregation:** complete isolation of each workspace
- ✓ **Encryption of data** in transit (TLS) and at rest (AES-256)
- ✓ **Secure authentication** via SSO (SAML, OAuth2) or internal accounts

Benefits of SaaS Deployment

- ✓ No need for local infrastructure or installation
- ✓ Supervision, maintenance and updates included
- ✓ Standard hosting on Scaleway compliant with European GDPR policy
- ✓ Automatic scaling, managed by our infrastructure

QAnswer is LLM agnostic

 QAnswer LLM

 MISTRAL
AI_

 Llama 3



Gemma

GPT-4o mini

OUR COMMITMENT: SECURITY AND COMPLIANCE

A secure, compliant and European framework for the protection of your data

“Generative AI without compromising the security and compliance of your data”

- 🛡️ Full compliance with the **GDPR**
- 🌐 Data hosted exclusively in **Europe** (Scaleway)
- 🕒 Real-time monitoring of compliance with **Drata**
- 📄 **ISO 27001** certification in the process of being finalized
- 📄 **ISO 42001** certification initiated (obtained in Q3 2025)
- 📋 “Security by design” architecture



OUR REFERENCES

Leading institutional players committed to the responsible and sovereign adoption of AI

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Deployment of a multilingual knowledge base, powered by QAnswer and connected to the **European Contact Centre**'s internal systems (Europe Direct) to automate responses in the 24 official EU languages. More than 200,000 queries are processed each year.
More information: [EDCC transforms Citizen Service with Qanswer.](#)
- 

Implementation of a multilingual AI conversational assistant, deployed locally and integrated with internal tools, to support members and teams of the **European Parliament** in the drafting, translation and analysis of documents.
- 

QAnswer AI-powered proofreading solution deployed within the **Publications Office**'s internal systems to detect inconsistencies, ensure editorial compliance and accelerate publication times.
- 

Deployment of a semantic search engine deployed locally within the **Council of the European Union**, to facilitate access to more than 400,000 documents and strengthen information efficiency. More information: [The European Council improves its operational efficiency with QAnswer](#)
- 

Creation of a centralized access point to **Rockwell Automation**'s internal documentation, via a natural language conversational assistant, based on QAnswer LLM and deployed on-premise. The objective is to facilitate the search for technical and operational information by employees.

Other clients & partners



USE CASE

Focus on Publication Office’s internal Systems to detect inconsistencies, ensure editorial compliance and accelerate publication times.



reason, the revocation of their exemption authorisation should take effect as from the day following that of the publication of this Decision in the *Official Journal of the European Union*. No comments were received from other parties listed in Table 5,

HAS ADOPTED THIS DECISION:

Article 1

The parties listed in the Table in this Article are hereby exempted from the extension by Council Regulation (EC) No 71/97 of the definitive anti-dumping duty on bicycles originating in the People’s Republic of China imposed by Council Regulation (EEC) No 2474/93 to imports of certain bicycle parts from the People’s Republic of China.

In accordance with Article 7(2) of Regulation (EC) No 88/97, as amended, the exemption shall take effect as from the date of receipt of the parties’ respective request for exemption. Those dates are provided for in the Table column 4.

The exemption shall apply only to the parties listed in the Table in this Article.

The exempted parties shall notify the Commission of their name, address, telephone number, fax number, e-mail address and activities linked to assembly operations with reference to the exemption.

Exempted parties

TARIC additional code	Name	Address	Date of receipt of the request for exemption
C557	Berria Bike S.L.	Calle 0260	03-2024
C860	Profil Bicycles CZ s.r.o.	Hněv 783 4	03-2024
C863	Decathlon Sp. z o.o.	ul. G 03-2024	03-2024

Article 6

This Decision is addressed to the Member States and to the parties listed in Articles 1 to 5 and published in the *Official Journal of the European Union*.

Done at Brussels,

For the Commission
Valdis Dombrovskis
Executive Vice-President

Article 7

The parties listed in the Table in this Article shall be exempted from the extension of Article 6 of Regulation (EC) No 88/97.

The suspensions of payment of the extended duty of Regulation (EC) No 88/97 shall be effective as from the date of receipt of the request for exemption.

AI_Rule-Based_Annotator :

10:12 Hier

C8

À partir d'un document importé.

AI_Rule-Based_Annotator :

10:12 Hier

Article Number : [9i], Article title : [9b]

À partir d'un document importé.

Metadata_Annotator :

10:12 Hier

[Metadata Injection] Adoption date: 2024-05-08

À partir d'un document importé.

AI_Rule-Based_Annotator :

10:12 Hier

Name of the Signatory , Style : [Role 9i, First name 9, Surname C9]

À partir d'un document importé.

QANSWER PUT TO THE TEST

A platform popular with organizations



55%

time saved

on research and access to information



2x

operational efficiency

in internal processes



93%

adoption rate

reached after 1 year of production

Customer Testimonial

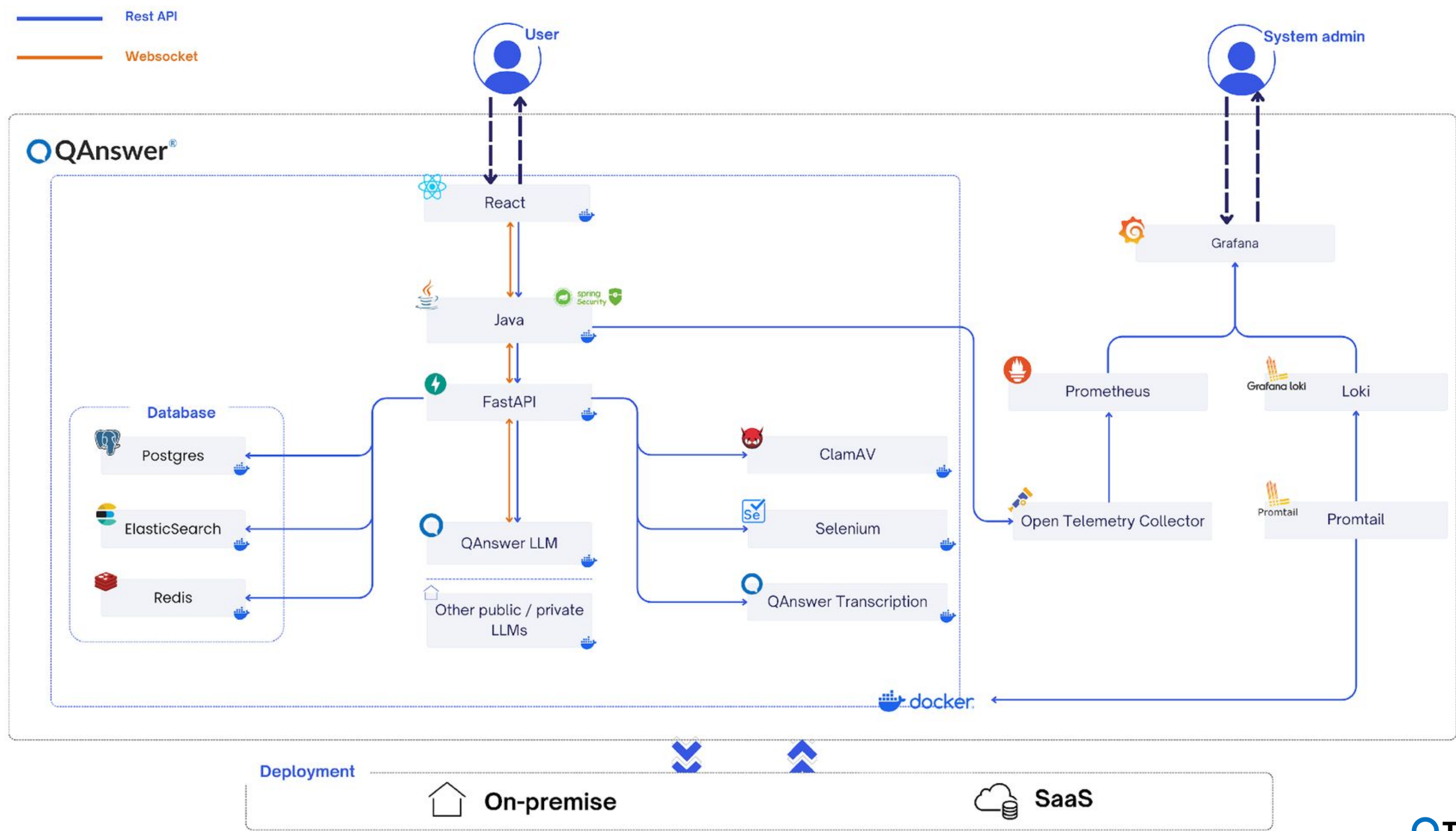
“The rapid deployment and search performance revealed the full potential of QAnswer, saving us valuable time.”



Max De Wilde

IT Consultant, European Commission

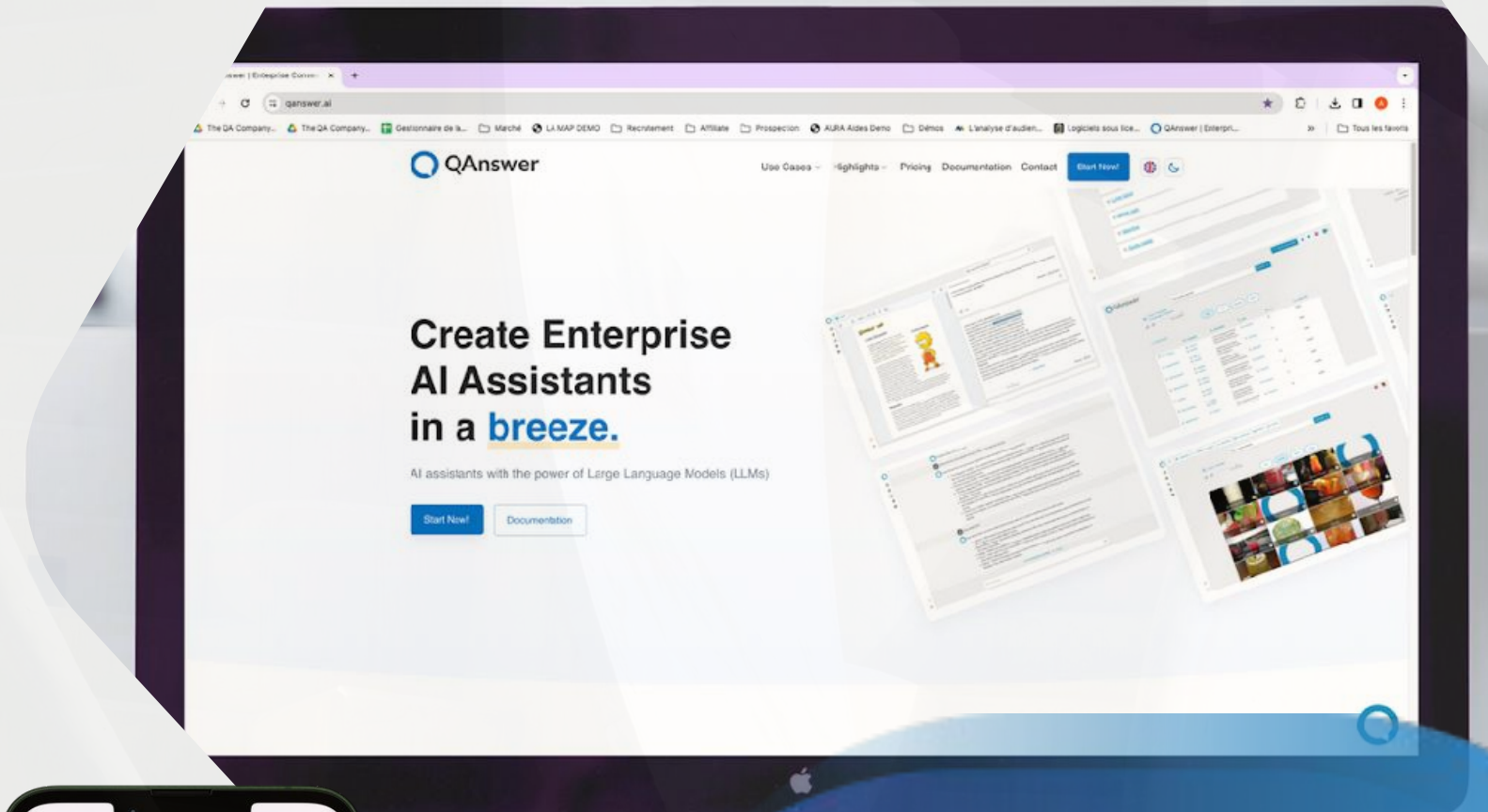
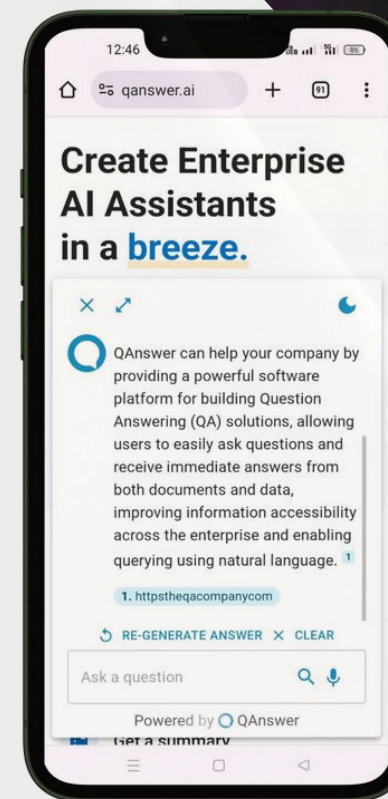
TECHNICAL ARCHITECTURE





Efficiency booster for information retrieval and the exploration of knowledge in business

- **Alternative to Chat GPT** - Secure for internal use
- No-code Enterprise AI Assistants and Chatbots
- Sovereign Generative AI technology on **in-house LLM**
- Local hosting **On-premise** or SaaS
- **Multilingual** solution with natural language interactions
- Native **voice command input**
- **Integrations** with your favorite apps or websites
- **Scalable** Solution



**Generative Explainable
AI Solutions for your
Enterprise Data,
Documents, and
Websites**



The QA Company

Deliver Direct Answers

**Unleash your AI uses within a framework
of trust!**

Let's stay in touch



Amandine CAMI

Commercial Director

Email: amandine.cami@the-qa-company.com

Ph: +33 7 56 98 20 18

CUSTOMER REFERENCES

They trust us!



Smithsonian