OLIVIA A. OKELLO

Certified Public Accountant(K)| Certified Fraud Examiner(CFE)

Tax and Customs Expert | Financial Crimes Investigations | Fraud Risk Management | Profiling and Data Management | Training & Capacity Building | Team Leadership

Cell: +254 723 296 842| Email: olivia.nyakawere@gmail.com | Address: P.O. Box 12087 - 00100 Nairobi, Kenya | LinkedIn Profile: linkedin.com/in/olivia-okello-a493a6120

PROFESSIONAL PROFILE

A dynamic and seasoned Tax Investigator with 17 years' experience working with national and global institutions in investigations and compliance, delivering comprehensive and analytical breakthroughs on tax and financial fraud irregularities guided by robust intelligence collection, risk management and profiling for domestic revenue mobilization and enforcement. A result-driven instructor on Tax and Financial Crime Investigations, helps organizations assimilate changes in peer review assignments to deliver efficiency and promote ethical financial management and compliance. Prolific at increasing productivity through detailed data analysis and cross-functional team collaboration for growth of fast-paced industries and organizational platforms in the financial domain.

Professional strengths:

- ☑ Risk Analysis & Tax Fraud Investigations: accrued 17+ years of experience in Tax Law Administration, implementing strategic programs for revenue enhancement, identifying and mitigating tax risks and related financial crimes.
- ☑ Technical expertise: Roster Expert TIWB CI, Trainer OECD Tax Academies, Trainer Kenya School of Revenue Administration, passionate about capacity building, knowledge transfer and research, continuously delivering need specific training courses in multi-jurisdictional assignments.
- ☑ Crime Trend Analysis: an avid researcher and investigator, adept in current technological developments, systematically and radically assessing evaluating financial data for illicit financial flows.
- ✓ Perceptive Communication & Negotiation skills: a savvy team player, skilled communicator, maintains quality service and integrity in client relations management.
- ☑ Critical Assessment & Creative Thinking: able to deduce high-profile project needs, investigations needs, uncovering data discrepancies and conducting intelligence surveillance, overly managing financial constraints in a comprehensive and efficient manner within standard tax law protocols.
- ☑ People management: an astute leader able build cultures of excellence and foster efficiency and productivity, contributing to the success cross-functional teams in the development and execution of leading-edge strategy and solutions.

PROFESSIONAL EXPEREINCE

Manager - Intelligence Management | January 2021 - Currently

Kenya Revenue Authority: Nairobi, Kenya

Key Contributions

- Developing and implementing an effective framework for Intelligence collection and reporting to support realization of the Government Revenue.
- ☑ Spearheading intelligence collection and profiling, data and information analysis, information exchange for compliance monitoring and to address the multiplicity of threats on Tax and related financial crimes including, Financial Fraud, Money Laundering, Bribery and Corruption, Illicit Financial Flows.
- ✓ Overseeing development and implementation of appropriate staff capacity in support of effective and efficient collection and management of financial intelligence and investigations; Facilitates skilling of technical staff as a trainer with the OECD Academies, Kenya School of Revenue Administration(KESRA) and UNDP/OECD Tax Inspectors without Borders Programs.
- Management of effective linkages with stakeholders including local and global law enforcement agencies to facilitate collection and management of intelligence, joint force operations and investigations
- ☑ Management of resources in the operational area.

Assistant Manager – Intelligence & Strategic Operations | October 2018 – December 2020 Kenya Revenue Authority: Nairobi, Kenya

Key Contributions

- ☑ Coordinated Intelligence Gathering operations.
- Collected, managed and utilized intelligence from a broad spectrum of sources on matters of tax avoidance, tax evasion, illicit trade, wildlife crimes, money laundering and organized crime syndicates.
- Coordinated and assessed Intelligence needs for development to enhance gathering capacities.
- Secured information obtained to protect confidentiality and integrity of operations.
- ☑ Evaluated staff performance through the review of completed assignments and initiatives and developing staff skills.
- Reviewed quality of the intelligence reports and disseminated appropriately to the relevant departments and divisions for action.

Supervisor - Investigations and Enforcement Department | April 2016 – September 2018 Kenya Revenue Authority: Nairobi, Kenya

Key Contributions

- ☑ Developed KRA's Investigations and Enforcement Procedure Manual
- Successful audit and investigation of tax evasion and fraud cases for recovery of tax revenue and prosecution.
- ☑ Identified and Verified targeted consignments for detection and deterrence of illicit, counterfeit, prohibited, restricted, misdeclared goods for enforcement and/or recovery of due taxes.

- ☑ Enforced various laws and regulations with the aim of enhancing taxpayer voluntary compliance and improving confidence in the integrity of Kenya's tax system.
- ☑ Investigated tax fraud cases through collection and analysis of evidence.
- ☑ Prepared investigation reports and conducted searches to secure evidence.

Revenue Officer - C&BC Department | January 2009 - April 2016

Kenya Revenue Authority: Nairobi, Kenya

Key Contributions

- ☑ Conducted timely and accurate processing of customs entry /declarations, verification of import and export cargo, to secure government revenue, to ascertain conformity compliance with national regulatory standards on Quality and Permits.
- Successfully facilitated clearance of all South Sudan Cargo bound cargo during a period of conflict, giving both visibility and control to both Kenya and South Sudan government.
- Participated in the prototyping of the Kenya Revenue Authority Valuation system, previously adopted by KRA and utilized as a basis for current employed valuation systems
- ☑ Conducted customs Auctions, disposal of unclaimed cargo, response to audit queries and administrative roles
- ☑ Coordinated the implementation of all ISO, QMS, Kenya National Audit Office (KENAO) and internal audit recommendations and preparation of management reports.
- Spearheaded performance contracting and supervision of staff, Conducting performance appraisals and allocation of daily duties.
- ☑ Trained various stakeholders in both the private and public sector on Customs laws and procedures.

Administration Assistant | 2004 – 2006

International Supply Chain Solutions: Nairobi, Kenya

EDUCATION

Master of Business Administration (MBA), Strategic Management | 2011 - 2013

University of Nairobi, Mombasa - Kenya

Bachelor of Arts (Economics and Sociology) | 2002 - 2006

Kenyatta University, Nairobi - Kenya

PROFESSIONAL CERTIFICATIONS

Certified Public Accountant (CPA K) | Institute of Certified Public Accountants, Kenya, Nairobi | June 2018

Open Thinking Academy/ ACFE | Certified Fraud Examiner (CFE), Malaysia | May 2017

Kenya School of Revenue Administration | Customs and Income Tax Administration | 2007 – 2008

DEVELOPMENTAL TRAINING & WORSHOPS

- ☑ Strategic Leadership Development Programme | Kenya School of Government June, 2022
- ☑ ICTD Research on Tax and Development Course | Institute of Development Studies | UK September 2021

- ☑ Training of Trainers on Finance & Tax Crime Investigations | OECD Africa Academy Programme
- ☑ Asset Recovery: Freezing and Seizing Assets | OECD Africa Academy Programme
- ☑ Procurement Fraud Prevention, Detection and Investigation training. | ACFE Kenya
- ☑ 2017 ACFE Middle East Fraud Conference | United Arab Emirates
- ☑ World Customs Organization's Container Control Program Training | UNODC
- ☑ Basic Crime Investigation Course | Department of Criminal Investigations, Kenya
- ☑ Basic Intelligence Training Course | National Intelligence School of Analysis
- ☑ Computer Forensics and Cyber Investigations Program | University of Nairobi

PROFESSIONAL AFFILIATION

- ☑ UNDP/OECD Tax Inspectors Without Borders on Criminal Investigations | Roster of Experts
- ☑ OECD Academies for Tax and Financial Crimes | Trainer
- ☑ Commission for University Education, Government Multi Agency Team | Peer Reviewer
- ☑ Institute of Certified Public Accountants of Kenya (ICPAK) | Full Membership
- Association of Women Accountants of Kenya (AWAK) | Full membership
- ☑ Certified Fraud Examiner (CFE) | Full Membership
- ☑ Kenya Institute of Management (KIM) | Full Membership

PUBLICATIONS & DISSERTATIONS

Article: Tax Fraud Investigations in an E tax Regime

Tax Prism - A quarterly themed magazine published by the Kenya School of Revenue Administration (KESRA), Volume 2, 2020

Research Paper: Master of Business Administration

Performance Measurement in Public - Private Partnerships in Kenya | IJSER Volume 8, Issue 8, August 2017 Edition

Participant – Interpol's Kenya Officers in the Frontline against Wildlife Crimes https://www.youtube.com/watch?v=aj8_giLuraE

REFERENCES

Ms. Laura Chao | Chief Manager, Kenya Revenue Authority | Address: P.O. Box 48240 – 00100 Nairobi, Kenya | Tel: +254 722 949 226 | Email: Laura.Onyambu@kra.go.ke

Mr. David Cowie | Programme Development & Course Leader, OECD Tax Crime Academy, David Cowie Consulting | Tel: +44 758 075 8461 | Email: DavidCowie@dcowieconsulting.com

Mr. Fred Manyallah | Director, International Supply Chain Solutions | Address; P.O. Box 7041, 00200- Nairobi, Kenya. Tel: +254 722 729 122 | Email: fred.manyallah@iscs.co.ke