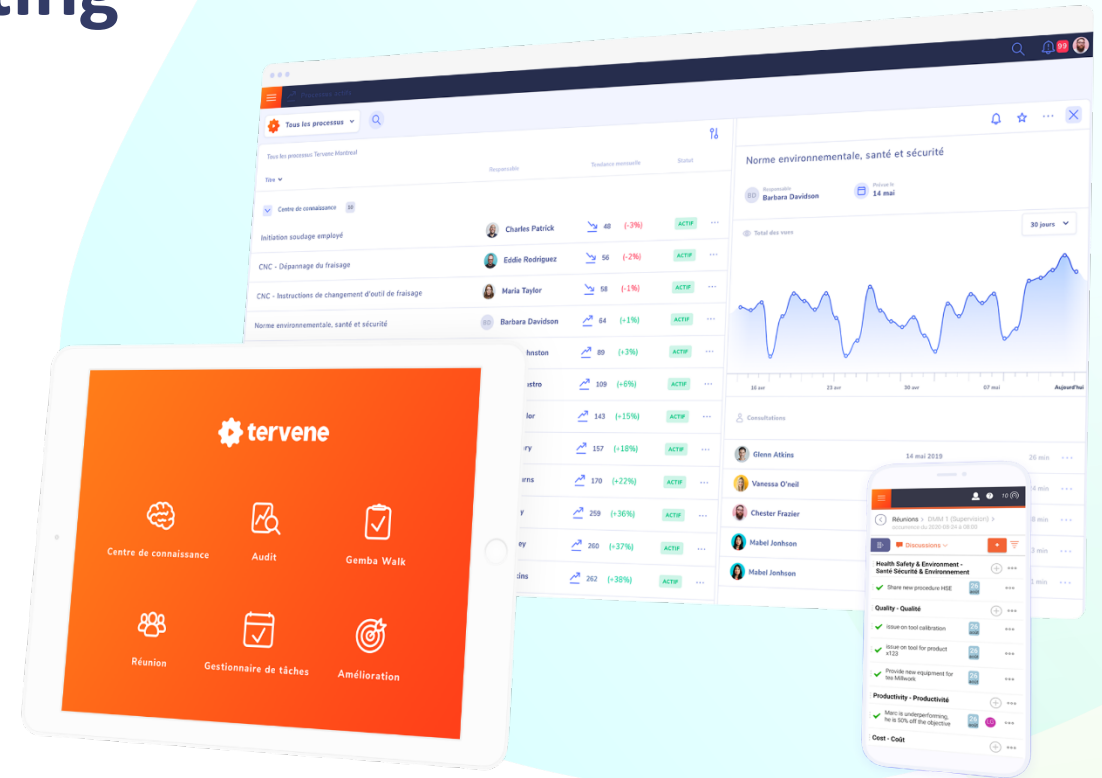




# The connected platform supporting your daily operations control.

- ✓ Equip your frontline teams with the tools they need to perform, daily.
- ✓ Deploy stronger and standardized management processes, rapidly.



Trusted by leaders around the world



# Management Tools



## Gemba Walk

Proactively control your daily operations and identify issues



## Task Manager

Collaborate by centralizing everyone's work and deliver tasks on time



## Dashboard

Monitor process performance and management activities



## Audit

Perform inspections to assess conformity to your standards



## Knowledge Center

Document, digitalize and share standards with your teams



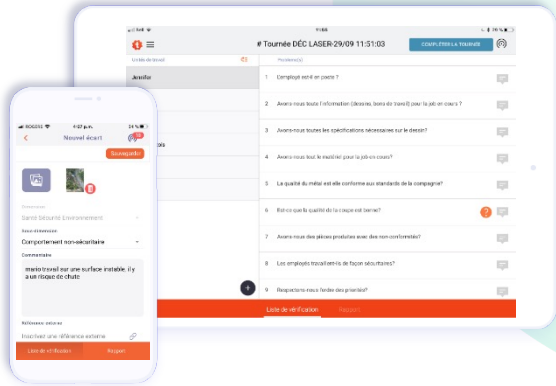
## Meetings

Foster problem-solving through escalation and collaboration



## Improvement

Manage et prioritize opportunities based on impacts



IOS, Windows, Android – Tablet, Phone, Web

Connected – Offline data synchronization

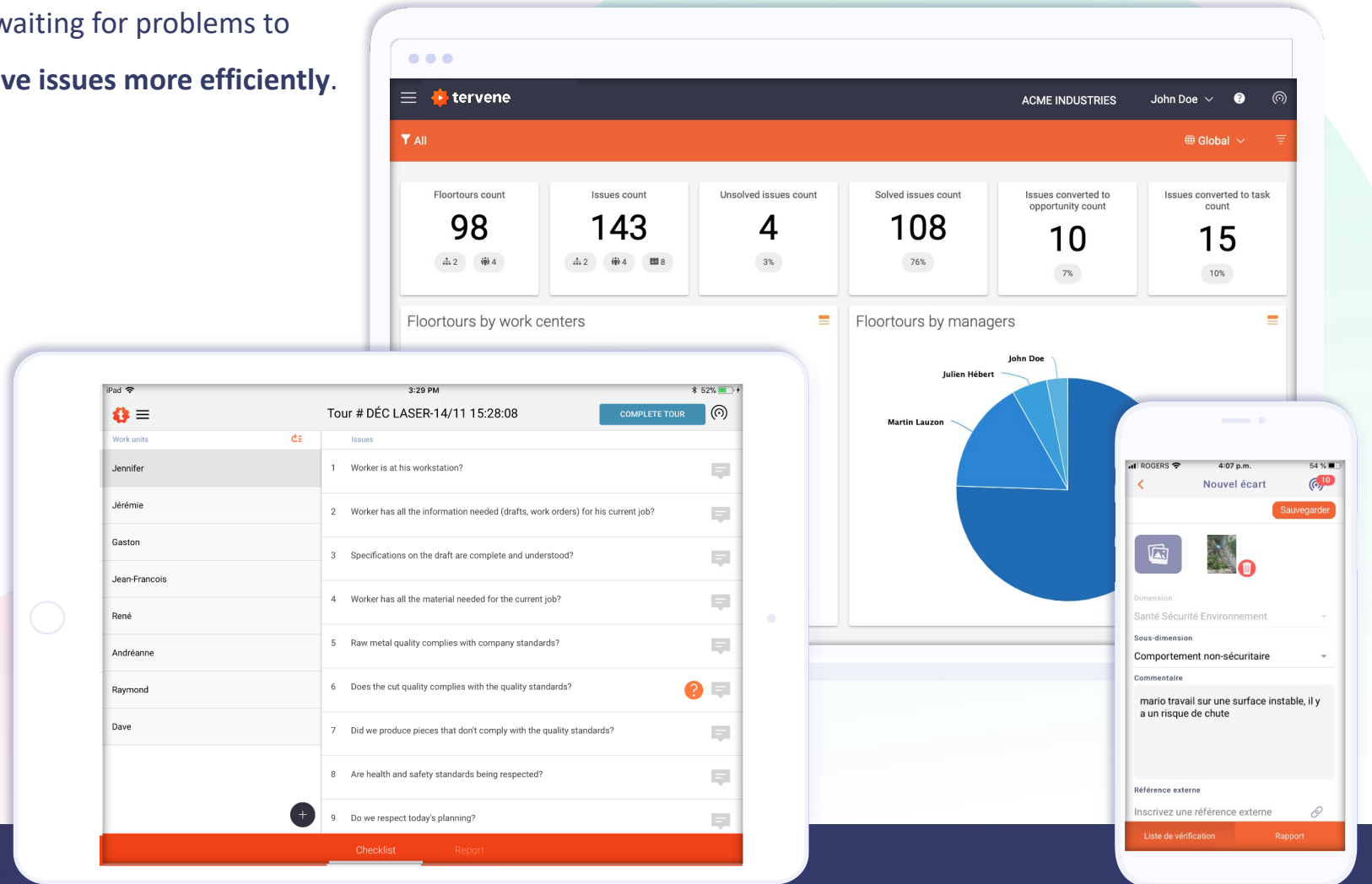
# Gemba Walk Module



[Request a demo](#)

Ensure that managers take full ownership of their objectives with standardized, systematic Gemba walks. Instead of waiting for problems to arise, use **proactive supervision to identify and solve issues more efficiently.**

- ✓ Digitize your Gemba Walk checklist
- ✓ Proactively detect field issues
- ✓ Document and share issues with support departments
- ✓ Make collaboration easier and accelerate problem-solving



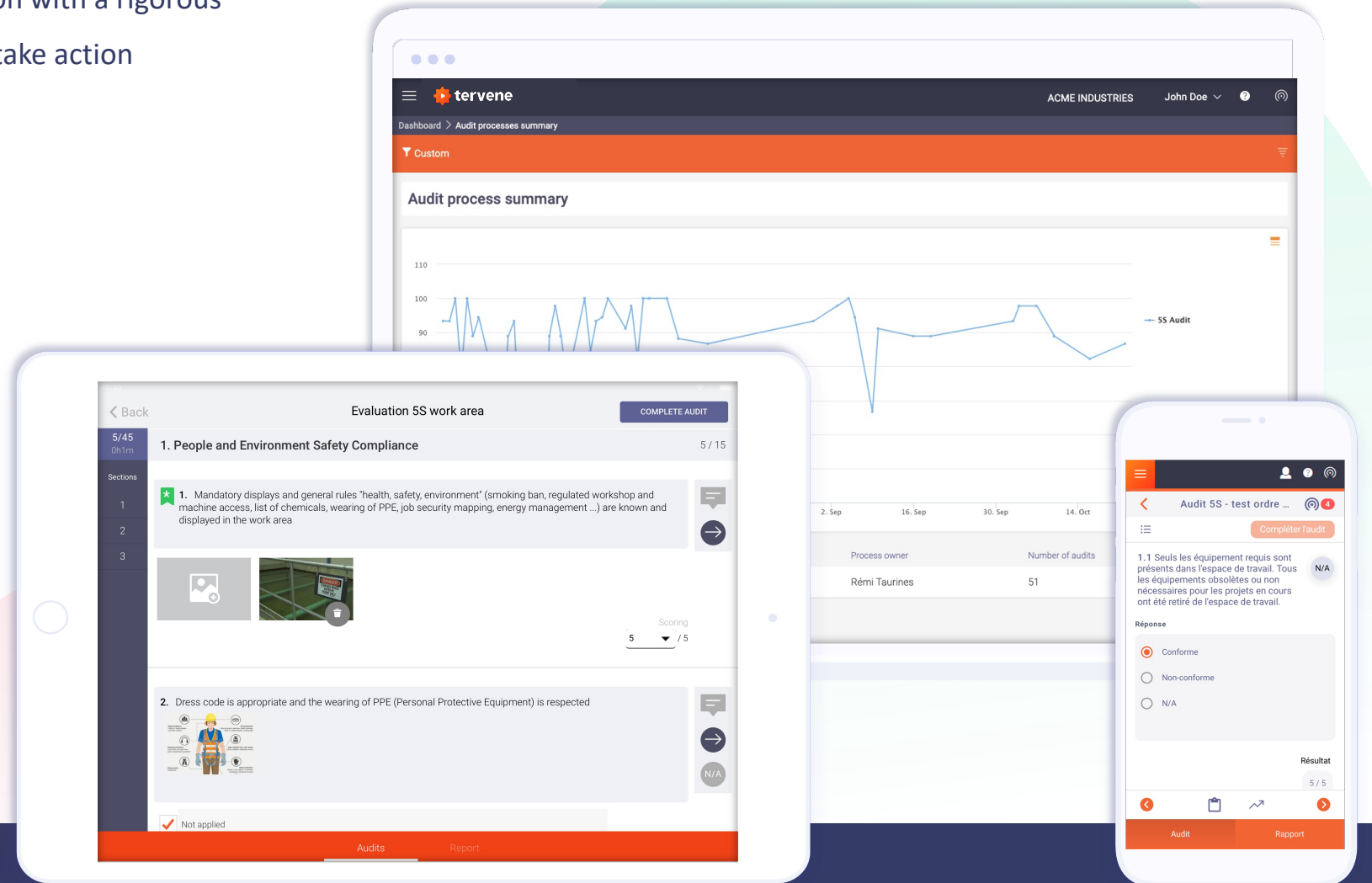
# Audit Module



[Request a demo](#)

You implement standards to ensure a stable and predictable outcome. Now, you can ensure their compliance and evolution with a rigorous audit system. Continuously inspect standards and take action on non-compliances in a centralized tool.

- ✓ Create and digitize custom audit forms
- ✓ Audit your processes on the floor
- ✓ Identify non-compliances and act quickly
- ✓ Monitor your processes performance



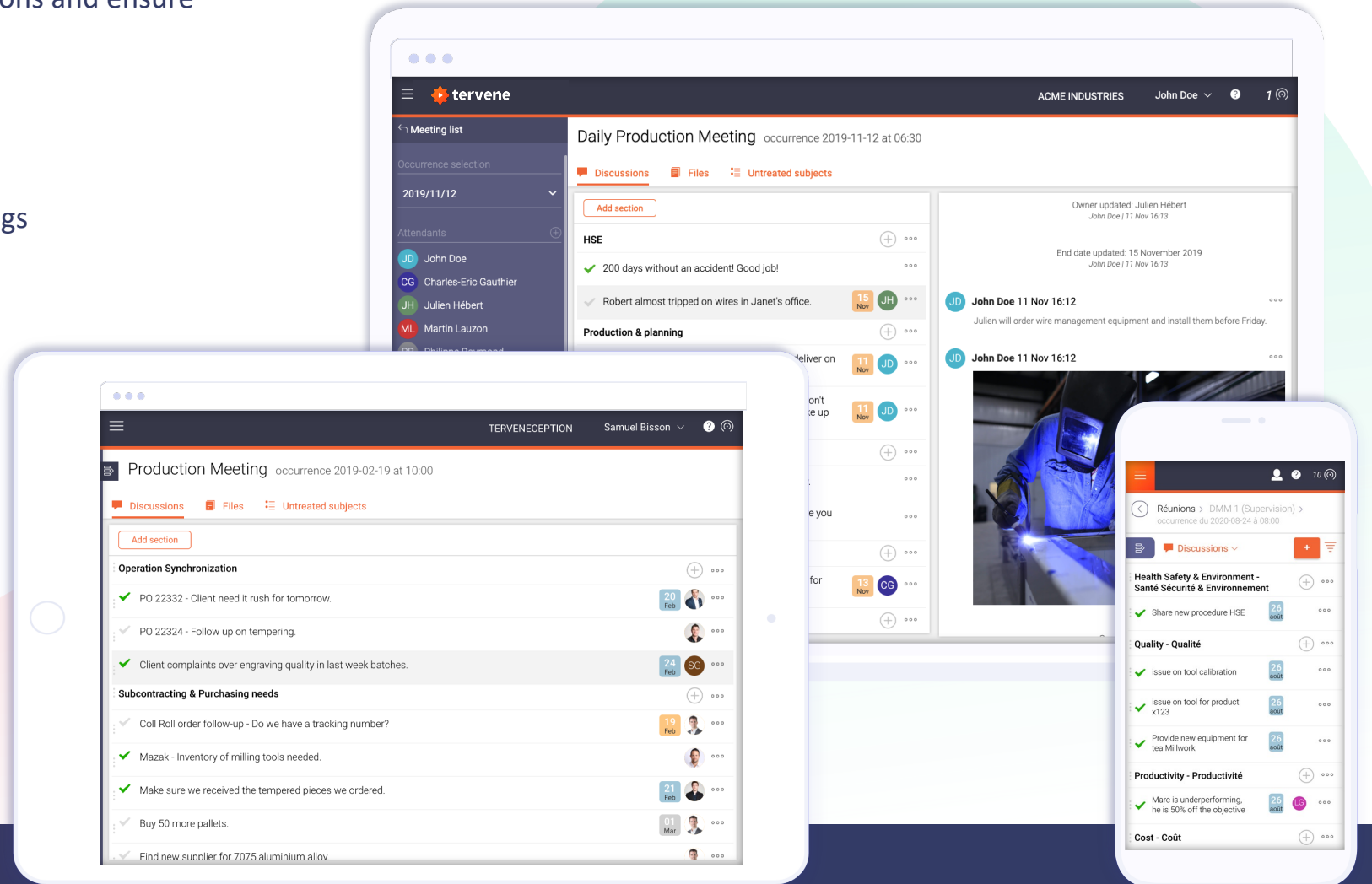
# Meeting Module



[Request a demo](#)

Collaborate before, during and after your meetings in a connected ecosystem. Share the meeting agenda, make decisions and ensure each task has a clear owner and due date.

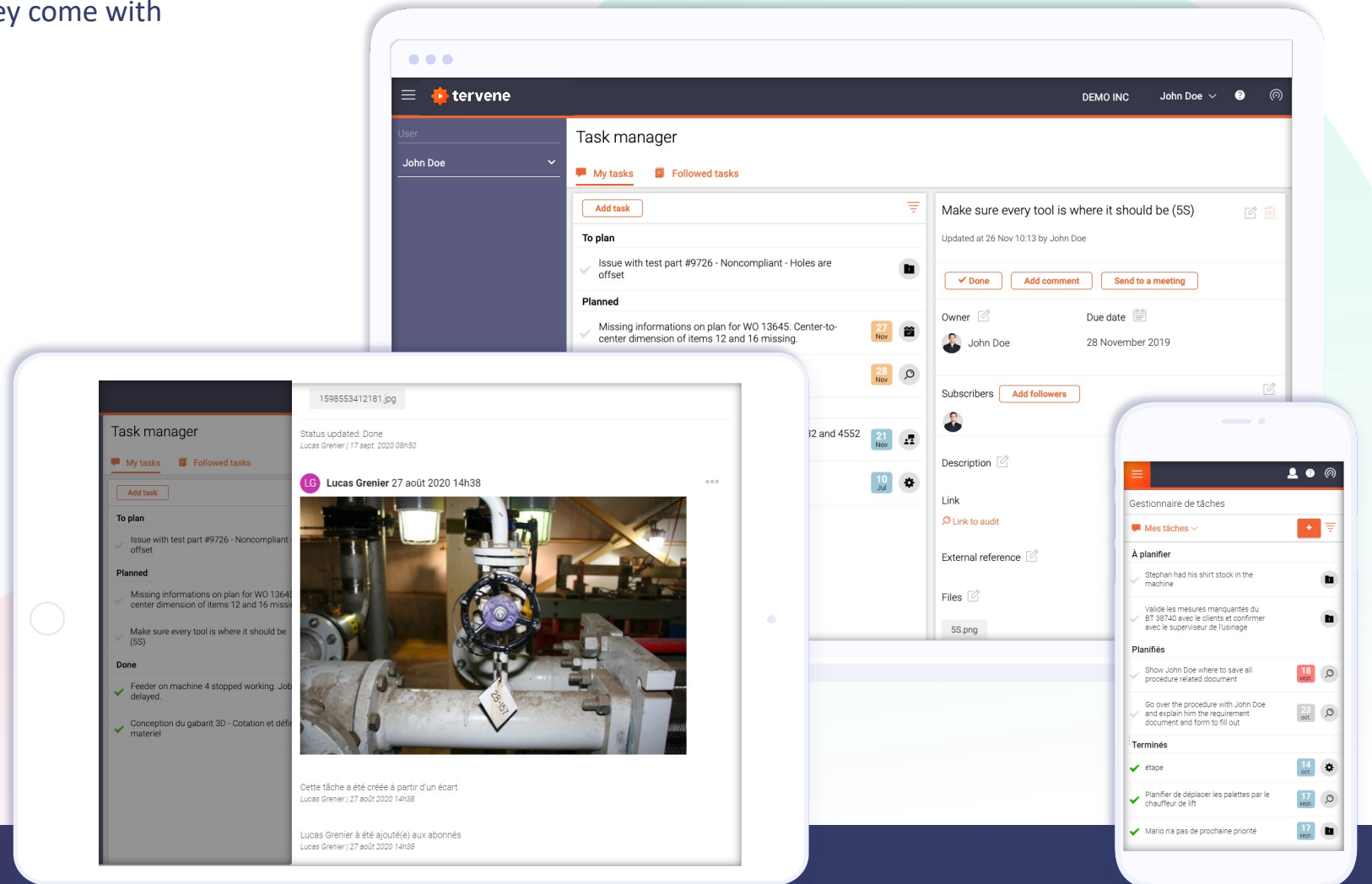
- ✓ Digitize the agenda of your operational meetings
  - ✓ Lead your meetings with a digital platform
  - ✓ Handle issues and assign tasks
  - ✓ Transfer unresolved issues
- in the operational meeting hierarchy



# Task Manager

Post-it notes, emails and out of touch task managers; it's now all in the past! Deliver tasks on time and ensure they come with the context needed to solve them efficiently.

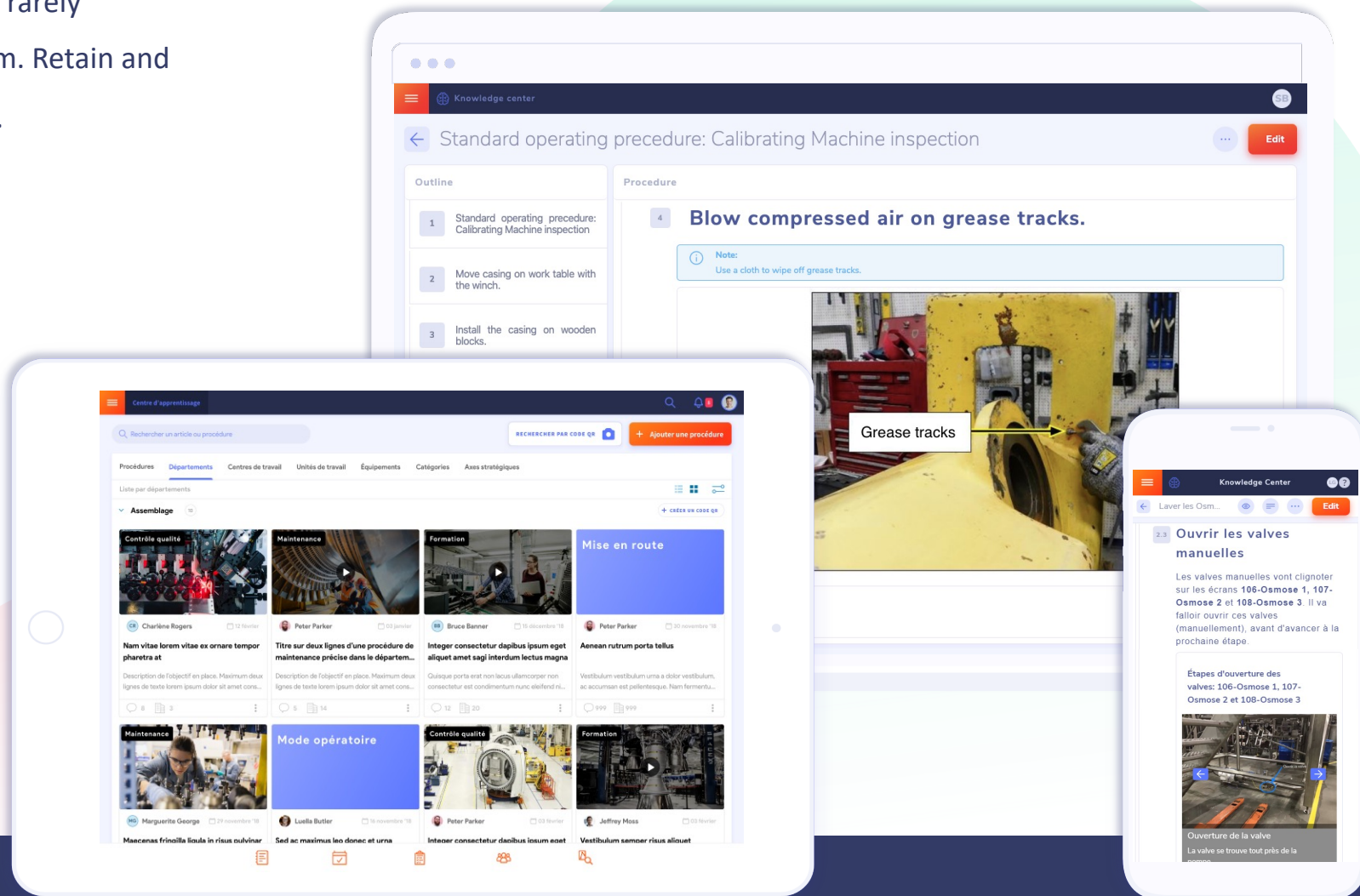
- ✓ Centralize all your tasks
- ✓ Prioritize and visualize your tasks
- ✓ Collaborate and get tasks done faster
- ✓ Subscribe to tasks to follow the latest actions and progress



# Knowledge Center

Your business' know-how is one of your most valuable assets. You can't afford to let it reside in your peoples' head, in rarely consulted manuals or in obsolete standalone system. Retain and share knowledge with Tervene's Knowledge Center.

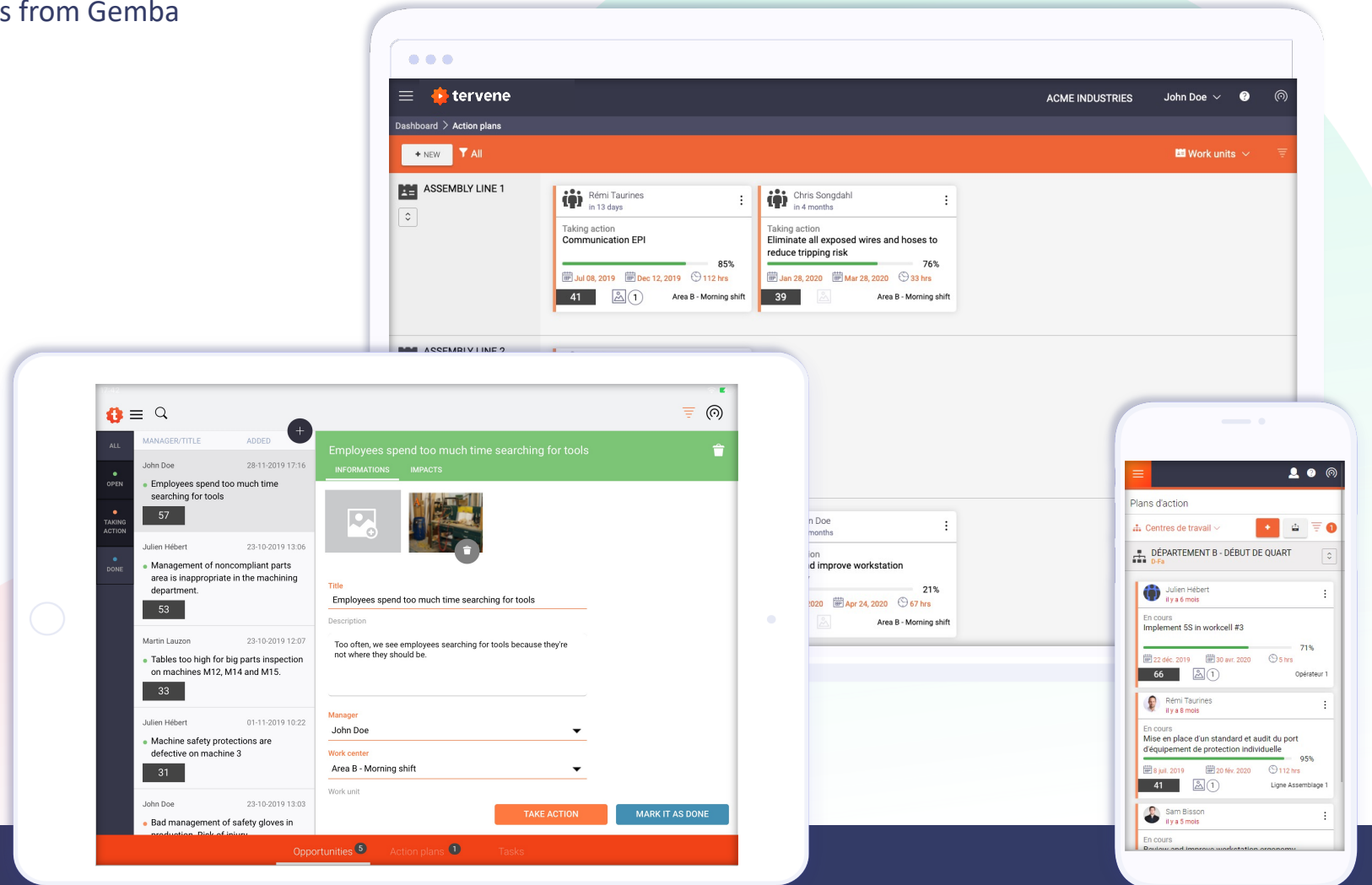
- ✓ Digitize all your field procedures
- ✓ Access procedures at any time
- ✓ Train your teams faster
- ✓ Reduce the possibility of errors



# Improvement Manager

Reach your strategic objectives by centralizing your improvement opportunities and action plans. Use recurring issues from Gemba walks or audits to feed your improvement system.

- ✓ Document opportunities for improvement
- ✓ Prioritize the opportunities with the greatest impact on your organization
- ✓ Convert opportunities into action plans
- ✓ Monitor action plans progress

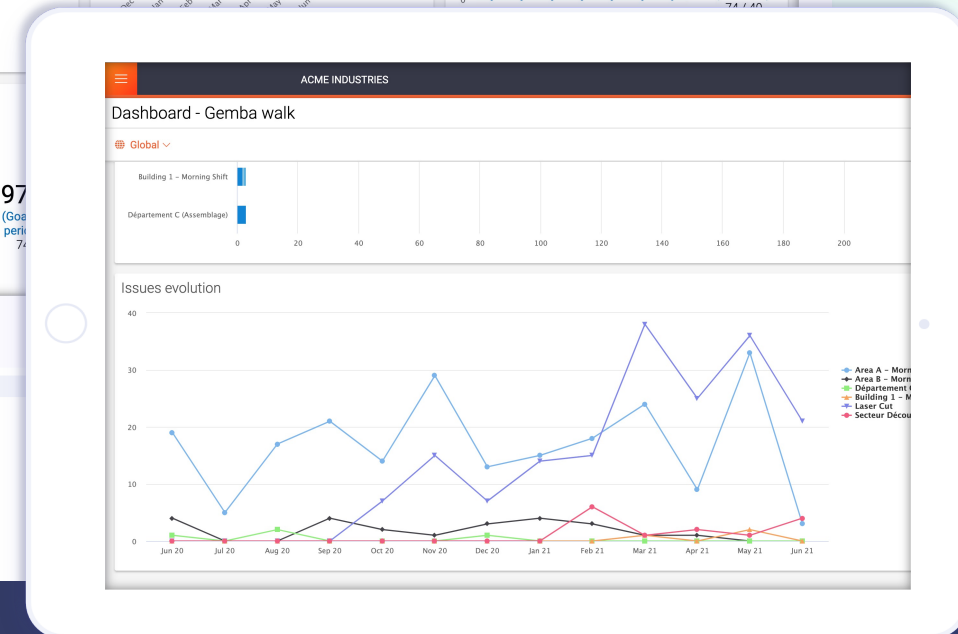
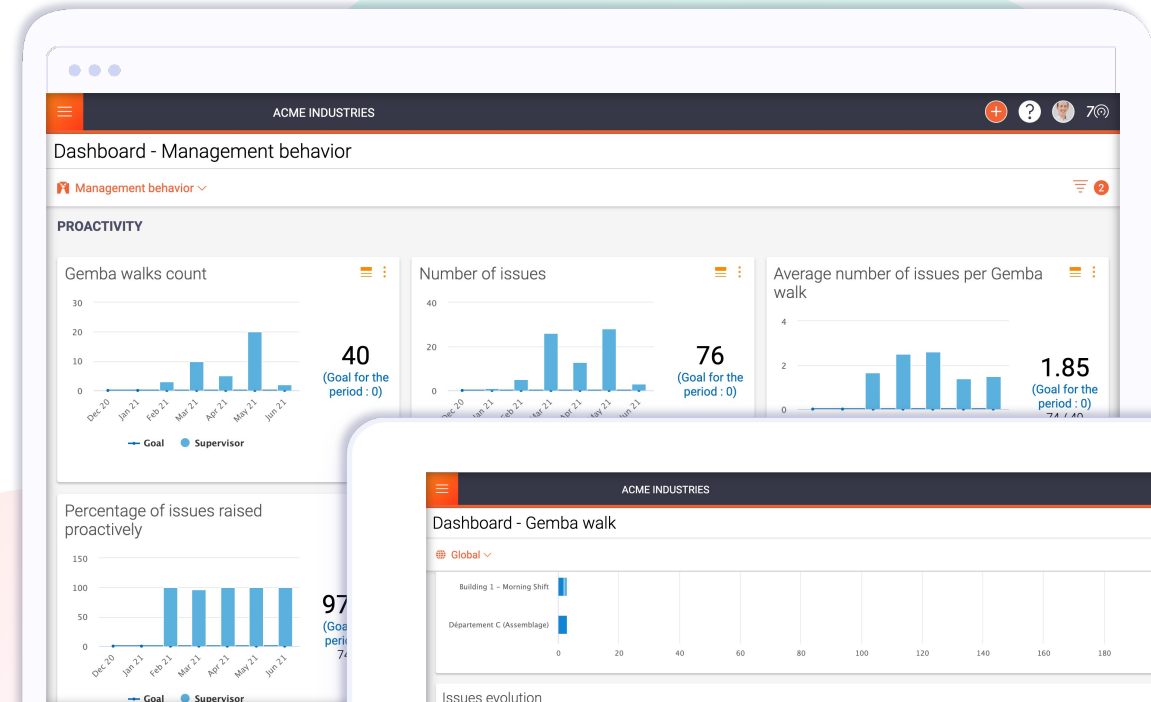




# Dashboards & Management Performance

Align your management system with strategic objectives. Gain visibility on your management health without heavy administrative workload and transcription. Leverage data and dashboards to drive managers coaching, continuous improvement prioritization, forms and checklist updates and resource allocation.

- ✓ Coach your team
- ✓ Monitor management behaviours
- ✓ Get real-time visibility over audit reports, noncompliances, action plans, issues and teams workload.
- ✓ Improve your standards and manage improvement



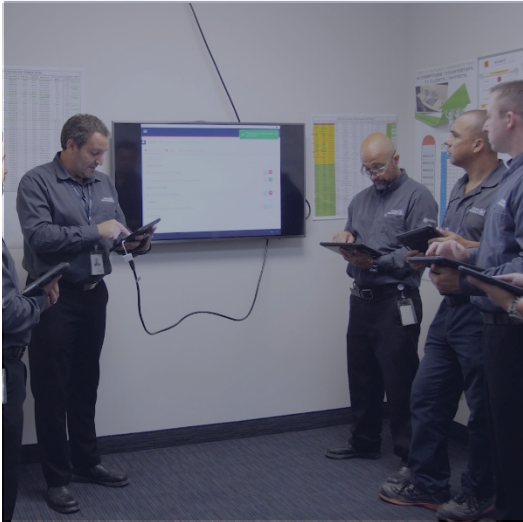
# Connect frontline managers to your support teams

Mobilize your teams into **collaboration and problem-solving**



# Use Cases

## Meetings & Problem Solving Structure



Kickoff meeting

Production meeting

Direction committee

Shift handover

Improvement meeting

Task management

## Gemba Walks Structure



Proactive Daily Checks

Supervisors Gemba Walk

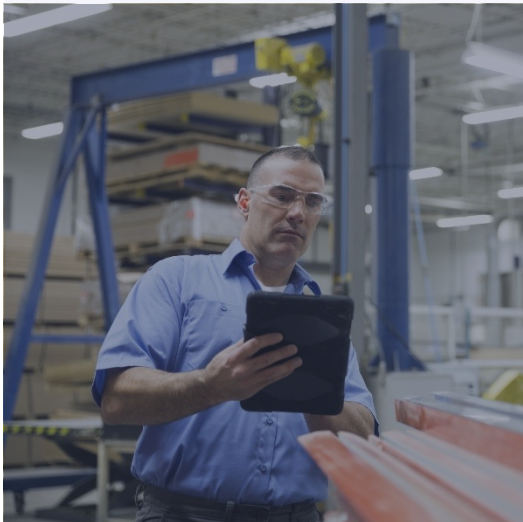
Top-management Walk

Maintenance Walk

5S Gemba Walk

Safety Walk

## Audit & Inspection Structure



Compliance Audit

Regulatory Audit

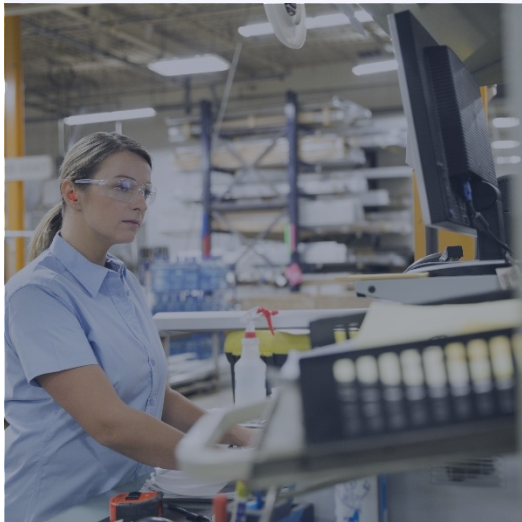
Health & Safety Audit

Standard Operation Audit

Equipment Audit

5S Compliance

## Digital Operational Procedures



Employee onboarding

Troubleshooting

Setup (SMED)

Operational procedure

Best practices

Preventive maintenance

# Deploy your management processes, successfully.

Trusted by leaders around the world



“ Tervene gives managers a framework in the most difficult part of their jobs, it facilitates information and issues management.

- Production Director

“ I no longer get surprised by unforeseen issues. With Tervene, I know if my shop is in control and where to focus.

- General Manager

“ Having a defined standard helped us streamline new manager onboarding.

- Director of Operations

“ Tervene helps us to escalate our problems and to affect them to the right people to solve them.

- Quality Manager

# Our professional services

Gain control over your daily operations by leveraging technology and coaching. Our goal is to make you autonomous in the deployment and optimization of your management system. Reach your full potential and adopt management best practices in record time with Tervene's coaching.

## Industries that we have helped

- ✓ Wood & Sawmill
- ✓ Paper & Printing
- ✓ Steel & Metals
- ✓ Defense & Aerospace
- ✓ Electronics products
- ✓ Machinery
- ✓ Food Production
- ✓ Plastic & packaging
- ✓ Chemical
- ✓ Distribution center
- ✓ Municipalities



“

The daily management is now digitized and connected within a collective tool. Tervene helps justify where our teams should focus their forces on improving operations continuously.

Olivier Proulx  
Kruger Products, Crabtree





Ready to empower your team and support your daily operations?



[tervene.com](https://tervene.com)



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[Request a personalized demo with our team.](#)

