




Onboarding and Collaboration

Platform Installation & Deployment

Integrating the platform into your environment is straight forward. The platform's software requirements are lightweight and easy to satisfy. It requires a recent Linux operating system to run, Docker (versions 19.03 or 20.10), and python (versions 3.6 or 3.7). Our installation guides guide you along the way to ensure a smooth installation experience.

We care about data security.

Given ML-ready hardware, you can choose between these platform deployment options:

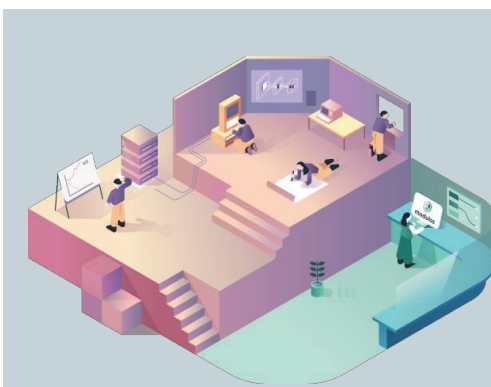
		
SECURE, ON-PREMISES HW	PRIVATE CLOUD	PUBLIC CLOUD
Internet access is only required during the software's initial installation and update. Using the platform does not require any internet access ensuring that your data never has to leave your environment.	Install and deploy the platform to your private cloud. As running the platform does not require any internet access, your organization can control how it can be accessed.	Install and deploy the platform to any public cloud provider (e.g. Amazon Web Services, Microsoft Azure or Google Cloud).

Onboarding

To ensure that you are readily able to install the platform, generate insights, and train ML solutions, all our packages include:

- Set-up and installation support
- Onboarding and tutorial session with your team and platform users
- Excellent technical support and guidance in case of early-life "teething troubles"

In addition, we also offer executive workshops to support you translating your business use cases into ML use cases you can tackle with the platform.



Ongoing Collaboration

Once installed, we will regularly check in with you. We are committed to develop the right product for all our customers and are interested in any feedback by you and your users. Of course, our technical support will readily help you with any technical issues with the platform. We furthermore offer dedicated AI consultants and data scientists. They support you in implementing your use case to unleash the full potential of ML.