

# How Al and Deep Learning Are Improving Financial Services

Artificial intelligence (AI) is everywhere. It's enabling breakthrough innovations in every field of business, including the financial industry. By combining AI, NetApp cloud-connected all-flash storage, and NVIDIA supercomputers, NetApp is helping financial services customers launch innovative new products, reduce risks, and elevate the customer service experience.

## Deep Learning Sparks Product Innovation and Revenues



Billion 🗖

The 10-year profit volume amassed by aplum's Al-driven speed trading services.1

MONEY-MAKING EMOJIS

Capitol One's mobile banking assistant uses AI to deliver helpful, emoji-friendly texts to customers.



The daily number of Al-generated translation requests Alibaba Group delivers to its global customers.1



## Al Empowers Real-Time **Risk Mitigation**





83%



1()()%

Reduction

Accelerated Modeling

identification protected all its customer endpoints during the 2017 WannaCry cyberattack.<sup>2</sup>

Cylance AI-assisted

fight gift card fraud with AI-based, rapid behavioral analysis.<sup>3</sup>

Sift helps Open Table

loan underwriting policies based on real customer behaviors.

Data Robot enables

Avant to quickly offer

Dissecting Data for Deeper Insights



### Management BNP Paribas employs AI to simplify and speed up the contracting process for

insurance customers.

Simplified



Deepgram's AI technology helps call centers glean customer experience

Counts

**Every Call** 



insights from 100% of their calls.4

## 40% **Faster** Friendly's AI platform accelerates the



both errors and operational costs.<sup>5</sup>

### **Customer Experience** Trifacta opened a window into Royal Bank of Scotland's customer activity so

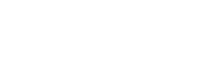
**Improved** 



they could strengthen customer trust.

Today's data visionaries are partnering with NetApp and NVIDIA to apply AI and deep

learning to the financial services industry's most pressing challenges. They are accelerating innovation, reducing risks, improving customer service, and disrupting the industry in unprecedented ways.



**■ NetApp®** 



**NVIDIA** 

netapp.com/ai

Discover how NetApp and NVIDIA can help you accelerate

your journey into the world of artificial intelligence.

1 https://www.slideshare.net/AlisonBLowndes/deep-learning-customer-stories

<sup>2</sup> https://appliedai.com/vendor/cylance

<sup>3</sup> https://appliedai.com/fintech/fraud-detection <sup>4</sup> https://appliedai.com/vendor/deepgram

<sup>5</sup> https://www.slideshare.net/AlisonBLowndes/deep-learning-customer-stories © 2018 NetApp, Inc. All Rights Reserved. NETAPP, the NETAPP logo, and the marks listed at netapp.com/TM are

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