

MONA KLEIN  
Ottawa, Canada  
[monaklein17@gmail.com](mailto:monaklein17@gmail.com)  
[Mona.Klein@cra-arc.gc.ca](mailto:Mona.Klein@cra-arc.gc.ca)

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ASSETS:

- Member in good standing of the CGA Program of Professional Studies since 2000;
- Bilingual (Official Languages Profile - EEE);
- Secret Clearance expires in 2020

EDUCATION AND TRAINING:

July 2018	Certified Fraud Examiner accreditation obtained
Mar 27-28, 2018	Powerful Negotiation Skills PMC Training A workshop to improve negotiating skills to develop techniques, strategies and counter measures.
2005 to present	Participated in numerous CRA courses including Major Case Management, Management course, investigations courses, interviewing, note-taking, and money-laundering
2000 to present	Participated in numerous audit training courses made available by the Canada Revenue Agency to auditors, including Net worth training, Indirect Verification of Income, Shareholder Benefits, cash register training and much more (available upon request).
1994 to 2000	Successfully completed the CGA Program of Professional Studies (now CPA-CGA). Member in good standing since 2000.
1991 to 1993	Confederation College of Applied Arts & Technology Thunder Bay, On. Accounting Diploma program, Dean's List.

CANADA REVENUE AGENCY EXPERIENCE:

**Major Case Manager at the Criminal Investigations Division of the Ottawa Tax Services Office:**

From August 2018 to present

Responsible for the speed, flow and direction of a large and complex investigation. Supervise the investigation and manages the human, material, and financial resources. Assume the role of liaison with internal and external partners of the criminal investigations division.

Responsible for strategic case planning and general direction of the case.

**Team Leader at the Criminal Investigations Division of the Ottawa Tax Services Office:**

From October 2014 to August 2018

Direct and manage a criminal investigation team, including establishing goals and negotiating financial and human resources to meet deadlines (judicial or otherwise). Develop and maintain partnerships with internal and external stakeholders. Review legal documents and advise. Advise and assist team members, assist in negotiations with PPSC (Crown) and RCMP (or other partners). Provide advice senior management and Headquarters.

**Senior Investigator / Technical Advisor at the Criminal Investigations Division of the International and Ottawa Tax Services Office:**

From September 2014 to October 2014

Responsible for providing direction and guidance to investigators, Team Leaders and Manager in relation to tax evasion investigations.

**Training Officer, Policy and Training Section at the Criminal Investigations Directorate:**

From October 2011 to August 2014

Title: Training Officer

Responsible for delivery and coordination of training for French investigators;

Delivery of training, webinar and presentations;

Liaison with Criminal Investigations – IRS in relation to their training program for implementation opportunities in Canada

Development and overhaul of training program and priorities in light of Enforcement transformation

**Technical Advisor:**

From June 2011 to September 2011

Title: Investigating Officer

Reviewed Information to Obtain Search Warrants and Production Orders prepared by investigators situated in various offices nationally, provide feedback, guidance and recommendation to improve the quality of court documents. Reviews performed in English and French.

**Strategic Intelligence Section:**

From September 2010 to June 2011

Title: Regional Intelligence Officer for the Ontario Region

Participated and made recommendations in Strategic Intelligence Assessment Reports of Outlaw Motorcycle Gangs and Tax Protestors;

Played an instrumental role in the development of a selection methodology for tactical files in relation to the tax protestor project;

Represented the Ontario Region with EDD and built external relations with policing bodies and other government agencies involved in law-enforcement activities;

Communicated progress of the Strategic Intelligence Team with the Ontario Region Champion and communicated Regional expectations to EDD;

Prepared and made presentations to Enforcement and Audit Divisions in relation to Tax Protestor activities and Money Laundering.

**Investigator:**

From July 2005 to mid-2012

Successfully obtained guilty pleas in referrals to PPSC;

Prepared for court, including Exhibit registers, obtaining subpoenas and responsible for service of same, among other activities;

Testified in Court and obtained a Letter of Commendation from PPSC Lawyer for testimony;

Requested Arrest Warrant from a Judicial Official;

Successfully made application under s. 490(15) of the Criminal Code;

Dealt with uncooperative witnesses in unreported income (cash) scheme, where Production Orders of witnesses' bank accounts were obtained to prove the unreported income;

Used indirect methods to either prove income, or used to corroborate a factual method;

Planned, organize and conduct search activities, including monitoring activities;

Numerous other investigative activities

**Audit Division – Thunder Bay TSO:**

Dates: June to September 2006

Title: Team Leader

Managed a team of auditors in the Underground Economy Team (three months - during a period of leave)

**Audit Division – Thunder Bay TSO:**

Dates: January 2000 to July 2005

Title: PM-02 Auditor

Developed significant experience in Indirect Verification of Income to determine taxpayers' taxable income and GST payable (Net worth audits, projections and bank deposit analysis);

Responsible for file selection for Underground Economy Sector;

Referred several cases to Enforcement, testified as a referring auditor;

REFERENCES AVAILABLE UPON REQUEST