



AGENDA

About the Forum

The COVID-19 pandemic has demonstrated that social dialogue is an efficient tool to deal with the multiple challenges that have arisen because of the crisis. It has played a key role in maintaining jobs despite a sudden collapse in demand, and in contributing to safer and better protected workplaces against COVID-19.

The 1st edition of the Global Deal Annual High-Level Social Dialogue Forum will bring together a wide range of policy makers, practitioners, and experts in social dialogue to explore how a strong process of dialogue, consultation and negotiation between governments and social partners can help in addressing the longer term issues brought about by the pandemic. It will also examine how to manage the accelerated introduction of digitalisation and automation in the workplace generated by the COVID-19 crisis.

The Forum will feature high-level panel discussions over four days, as well as sessions led by Global Deal partners on specific topics such as skills development, decent work, social partner agreements, access to social protection and social dialogue and Artificial Intelligence.

Day 1: 11 October

14:00-15:30 [Global Deal Session 1: Building a Strong and Inclusive Jobs Recovery](#)

The pandemic has deeply affected labour markets and economies, with almost 10% of global working hours, or the equivalent of 255 million full-time jobs, lost in 2020. Employment rates in the OECD area are expected to be back to pre-pandemic levels at the end of 2022, while economic and labour market revival in emerging and developing economies has been hampered by a lack of access to vaccines. Looking forward, a key question is how social dialogue can support the process of job creation and how recovery efforts can be directed towards the groups of workers who have been hit the hardest such as female workers, young workers and workers in low-paid jobs and minorities. The panellists will discuss how to respond to these challenges by emphasising the role social dialogue can play in triggering a job-rich and gender-sensitive recovery and shaping a labour market that creates productive and decent jobs for all workers.

The session will have interpretation in English, French and Spanish.



Opening Remarks: [Anna Hallberg](#), Minister for Foreign Trade and Nordic Affairs, Sweden

Setting the Scene: [Jared Bernstein](#), Member of the White House Council of Economic Advisers

Speakers:

- [Nicolas Schmit](#), European Commissioner for Jobs and Social Rights, European Commission
- [Anwar Sanusi](#), Deputy Minister, Ministry of Manpower, Republic of Indonesia
- [Christian Levin](#), CEO and President, Scania
- [Catelene Passchier](#), Chairperson Workers' Group and Vice-Chairperson Governing Body of the ILO
- [Joaquin Pérez Rey](#), Secretary of State for Employment and Social Economy, Spain

Moderator: [Nozipho Tshabalala](#), CEO, The Conversation Strategists

15:30-16:00 **BREAK**

16:00-17:15 **Partner Session: [The European Trade Union Confederation \(ETUC\): Innovative approaches to implementing the next generation of EU Social Partner Agreements](#)**

This panel will discuss recent innovations in approaches to implementation of European social partners agreements. The panel will draw lessons from the new methods and models of implementation that the social partners have developed to drive the next generation of EU Social Partner Agreements that aim at deepening the effectiveness of the Agreements at workplace level.

Speakers:

- [Oliver Roethig](#), UNI Europa Regional Secretary - Innovative approach to implementing the Sector Social Partners Hairdresser Agreement
- [Juliane Bir](#), Head of Trade Union Policy, ETUC – European Framework Agreement on Digitalisation, tools and resources
- [Isabelle Barthès](#), Deputy General Secretary, IndustriALL – Sectoral Agreements and Initiatives on Digitalisation

Moderator: [Esther Lynch](#), Deputy General Secretary, ETUC





Day 2: 12 October

14:00-15:30 **Global Deal Session 2: Addressing Inequalities: Social Dialogue and Global Supply Chains**

This session will focus on the role of social dialogue in ensuring that the benefits of economic recovery following the COVID-19 crisis are broadly shared, and how social dialogue can promote decent work in global supply chains and address challenges related to informal work. The pandemic has brought to light pre-existing flaws in the global labour market, such as the lack of decent jobs and the vulnerability of global supply chains. Local suppliers working to tight cost margins and workers with limited social protection coverage and little or no savings have been more exposed to the impact of COVID-19. How can social dialogue be deployed to shore up resilience to future crises, and what possible measures can be explored to reform global supply chains and ensure decent work for all? A panel of experts will discuss potential solutions from different perspectives.

The session will have interpretation in English, French and Spanish.

Opening Remarks: **Guy Ryder**, Director-General, International Labour Organization

Setting the Scene: **José Antonio Ocampo**, Professor at the School of International and Public Affairs, co-President of the Initiative for Policy Dialogue (IPD) and Member of the Committee on Global Thought, Columbia University

Speakers:

- **TW Nxesi**, Minister of Employment and Labour, South Africa
- **Andrés Felipe Uribe Medina**, Vice Minister of Employment and Pensions of the Ministry of Labor, Colombia
- **Gabriela Bucher**, Executive Director, Oxfam International
- **Atle Høie**, General Secretary, IndustriALL Global Union
- **Leyla Ertur**, Global Head of Sustainability, H&M Group
- **Paola Simonetti**, Director of the Equality Department at the International Trade Union Confederation

Moderator: **Nozipho Tshabalala**, CEO, The Conversation Strategists

15:30 – 16:00 **BREAK**

16:00 – 18:00 **Partner Session: International contributions from the Global Deal France platform**

In this session, the Global Deal France platform will present the collective contributions from its actors, including employers; local and regional authorities; trade unions and administration, to contribute to the European and international debates on 4 key topics:

1. Social dialogue in the new context of recovery
2. International/European mobility of apprentices
3. Skills development with the appropriation of an individual right to training
4. Occupational health risk prevention, especially in a context of importance of the epidemiological risk



Speakers:

- **Béatrice de Lavalette**, Maire adjointe, Ville de Suresnes
- **Anne-Catherine Cudennec**, Secrétaire Nationale Europe et International, CFE-CGC
- **Sylvain Lobry**, VP Social Dialogue & Social Fundamentals, Danone
- **Gilles Noguérol**, Directeur des relations sociales, Total Energies
- **Jean-Luc Delenne**, Expert en relations sociales, ancien Directeur des relations sociales du groupe Carrefour

Moderator: **Jean-Christophe Sciberras**, Global Deal French Platform Co-ordinator

Day 3: 13 October

10:00 – 11:30 **Partner Session: International Trade Centre - Decent work & social dialogue: Emerging stronger from the COVID-19 crisis**

Participants are invited to this session led by ITC to discuss the role that social dialogue can play to enhance decent work and address the consequences of COVID-19 and build back a better and more inclusive labour market. ITC will bring to the table partners and stakeholders with expertise in decent work and social dialogue, and take the occasion to share information about progress made under the multi-year programme funded by European Union to promote decent work and advance transparency of sustainable value chains in the garment and footwear sector. This session will highlight the progress made to date and the lessons learned applicable to “building back better in a post COVID-19 crisis. Practical tools and methodologies will be presented and all interested stakeholders will be invited to join an active debate.

Speakers:

- **Joseph Wozniak**, Head, Trade for Sustainable Development - T4SD, International Trade Centre (ITC)
- **Roopa Nair**, Head of Operations and Innovation, Better Work Programme, International Labour Organization (ILO)
- **Janet Mensink**, Director, Social Labour Convergence Program (SLCP)
- **Carole Hommey**, General Manager, Initiative for Compliance and Sustainability (ICS)
- **Isabella Tonelli**, Supply Chain Sustainability Manager at Vivienne Westwood S.r.l.

Moderator: **Anders Aeroe**, Director Division of Enterprises & Institutions, International Trade Centre (ITC)

11:30 – 14:00 **BREAK**



14:00 – 15:30 **Global Deal Session 3: Addressing Inequalities: Social Dialogue and Due Diligence**

In view of several recent initiatives on making due diligence mandatory, this session will delve deeper into the link between due diligence and social dialogue. On the one hand, social dialogue provides business with the opportunity to structurally engage on labour issues with workers and their trade unions, which can then help them identify and address potential adverse impacts, as the experiences of those most affected are taken into account. On the other hand, due diligence can strengthen social dialogue as it requires compliance with two key pillars of social dialogue: the right to organise and the right to bargain collectively. The panellists will discuss the potential of due diligence to advance a global agenda of decent work and inclusive growth.

The session will have interpretation in English, French and Spanish.

Opening Remarks: **Élisabeth Borne**, Minister of Labour, Employment and Economic Inclusion, France

Setting the Scene: **Mark Anner**, Professor of Labor and Employment Relations at Pennsylvania State University and founding director of the Center for Global Workers' Rights

Speakers:

- **Patricio Melero**, Minister of Labor and Social Security, Chile
- **Sanda Ojiambo**, CEO and Executive Director, United Nations Global Compact
- **Christy Hoffman**, General Secretary, UNI Global Union
- **Nyagoy Nyong'o**, Global CEO, Fairtrade International
- **Sara Norell**, Vice President and Director Assortment, Purchasing & Supply chain, Systembolaget
- **Ment van der Zwan**, Spokesman on Social Affairs, Europêche

Moderator: **Nozipho Tshabalala**, CEO, The Conversation Strategists

15:30 – 16:00 **BREAK**

16:00 – 17:30 **Partner Session: ILO - How can social dialogue help to achieve universal access to social protection?**

This session is organised by the International Labour Office (ILO). The role of social dialogue in developing, implementing and evaluating sound social protection policies and sustainable social protection systems cannot be overstated. The Social Protection Floors Recommendation, 2012 (No. 202) highlights the critical role of social dialogue in formulating and implementing social protection (extension) strategies. Social protection policy measures that are developed through effective social dialogue provide more efficient, balanced and durable solutions, including in periods of crisis such as the current COVID-19 pandemic. A more recent research brief by the ILO has also shed light on important policy outcomes





delivered by peak level social dialogue, including in the area of social protection. The session will provide a short overview of the Resolution and Conclusions concerning social protection, and their framework for action, adopted by the International Labour Conference in June 2021. A panel discussion will present the different perspectives of governments and social partners as well as from an international institution. The panellists will then discuss the role that social dialogue can play to extend social protection to all, including those working in the informal economy, and to develop comprehensive, adequate, sustainable and inclusive social protection systems, that can underpin social and economic stability especially in times of crisis. The members of the panel will highlight a number of national experiences drawn from their day-to-day work and practice and explain under which conditions and how social dialogue and tripartite cooperation can work effectively and deliver sustainable outcomes in the area of social protection.

The session will have interpretation in English, French and Spanish.

Speakers:

- **Rudi Delarue**, Chairperson, Belgian National Labour Council
- **Maribel D. Ortiz**, Senior Officer in Social Security, International Social Security Association (ISSA)
- **Allan Ragavaloo**, Director of Provincial Support, South Africa's Unemployment Insurance Fund (UIF)
- **Shahra Razavi**, Director, Director of the Social Protection Department, International Labour Organization (ILO)
- **Guillermo Zuccotti**, Head of Social Protection, General Confederation of Labour, Argentina

Moderator: **Vera Paquete-Perdigao**, Director of the Governance Department, International Labour Organization (ILO)

Day 4: 14 October

10:00 – 11:30 **Partner Session: OECD - Social dialogue in the post pandemic changing world of work**

This session will discuss the role of collective bargaining and workers' voice in a post COVID-19 changing world of work: recent OECD evidence has shown that social dialogue is a key instrument to help workers and companies face the technological transition and ensure an inclusive future of work. Yet, the diffusion of digitisation and AI, as well as the development of new forms of work, such as gig work and telework, may pose new questions to social dialogue, in a context of post COVID-19 crisis. The panel will explore the impact of new technologies and new forms of work on the world of work, and discuss the contribution of social dialogue in easing workers' transitions in the labour markets, anticipating skills need and negotiating fair and flexible measures in light of the changes and challenges brought about by the COVID-19 pandemic.

The session will have interpretation in English and French.



Opening Remarks and Moderation: **Stefano Scarpetta**, Director for Employment, Labour and Social Affairs, OECD

Speakers:

Part 1 - Post-COVID opportunities and challenges for workers, firms and social dialogue

- **Anke Hassel**, Professor of Public Policy, Hertie School
- **Marco Leonardi**, Professor in Economics, University of Milan

Part 2 - Making the most of social dialogue in the post pandemic world of work

- **Claes-Mikael Ståhl**, Deputy General Secretary at the European Trade Union Confederation (ETUC)
- **Marc Ferracci**, Professor of Economics at the University of Panthéon-Assas Paris 2 and advisor to the French Prime Minister

11:30 – 14:00 **BREAK**

14:00 – 15:30 **Global Deal Session 4: Double Disruption: Social Dialogue, Digitalisation and COVID-19**

This session will focus on how social dialogue is used to handle the challenges that arise from the introduction of digitalisation and artificial intelligence in the workplace, and that are being amplified by the pandemic. Labour markets are facing the double disruption of struggling to build back the pre-pandemic number of jobs, while at the same time ensuring a smooth flow of workers into the new types of roles and sectors generated by the structural change brought about by COVID-19. The panel will explore the impact of technological change on the quantity and quality of jobs, and highlight how social dialogue can provide an efficient means to negotiate measures that support workers moving into new, quality jobs, and shape ways in which new digital tools are being introduced in the workplace.

The session will have interpretation in English, French and Spanish.

Opening Remarks: **Mathias Cormann**, Secretary-General, OECD

Setting the Scene: **Valerio De Stefano**, BOFZAP Professor of Labour Law, University of Leuven

Speakers:

- **Eva Nordmark**, Minister of Employment, Sweden
- **Claudio Omar Moroni**, Minister of Labour, Employment & Social Security, Argentina
- **Jean-Pierre Clamadieu**, Chairman of the Board of Directors, ENGIE
- **Thierry Mallet**, Chairman and CEO, Transdev
- **Esther Lynch**, Deputy General Secretary, European Trade Union Confederation
- **Sabina Dewan**, President and Executive Director, Just Jobs Network

Closing Remarks: **Ulrik Vestergaard Knudsen**, Deputy Secretary-General, OECD

Moderator: **Nozipho Tshabalala**, CEO, The Conversation Strategists