



General presentation

KAPPTIVATE MISSIONS

Quality of experience
improvement

Quality of service
improvement

KAPPTIVATE SOLUTIONS

Kapptivate creates, validates your digital services and makes sure they are running smoothly

kapptibuild****

Enrich existing apps with new features and instantly deliver new services at the flick of a finger.

kapptitest****

Validate manually or automatically all your digital services from basic features to commercial offer accuracy

kapptimonitor****

Have a deep look at all your digital services whenever you want ; get notified when it's needed.



KapptiBuild designs multiple services in a few hours on digital products

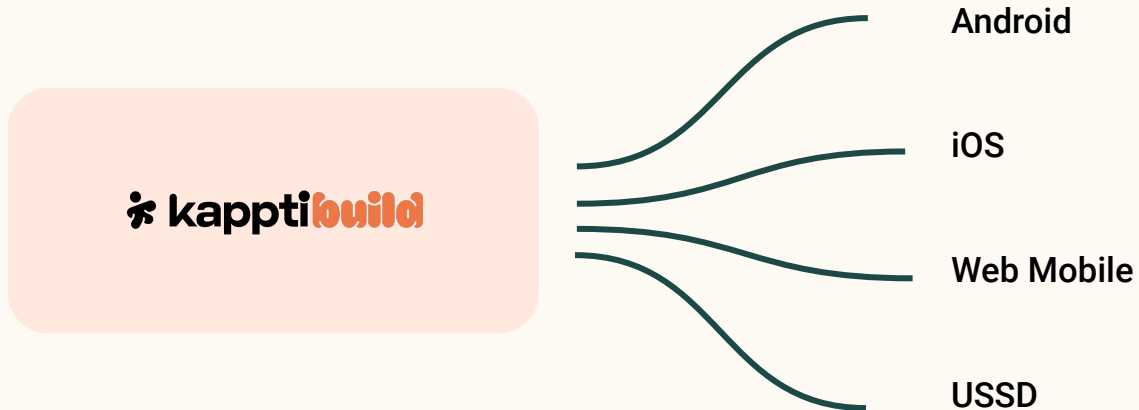
Get easy to access services

Quickly get new services in rhythm with the market

Get new services without downloading new app version

Target all your customer base

Kapptivate creates, validates your digital services and makes sure they are running smoothly





KapptiTest simulates the user
journey on all your digital services

Validation of the customer experience of your services

Improvement of customer satisfaction thanks to services
meeting needs

Do all your tests within a unique platform

Optimisation of your time to market

KapptiTest allows its users to validate their digital offers on a wide range of services

2G, 3G, 4G, 5G & fixed line test

USSD, SMS, Voice & Data test

Web services & API test

Website & Web mobile test

Android & IOS applications test





kapptivate Monitoring plays
customer journeys continuously on
all your digital services

Instantaneous reception of alarms and alerts

Upstream identification of incidents

Quality of service improvement

Services availability improvement

Active monitoring

2G, 3G, 4G, 5G
& fixed line
monitoring

USSD, Voice &
Data
monitoring

Web services &
API monitoring

Websites &
web mobile
monitoring

Android & IOS
applications
monitoring

Passive monitoring

Logs
monitoring

Infrastructure
monitoring

WHAT KAPPTIVATE BRINGS ME

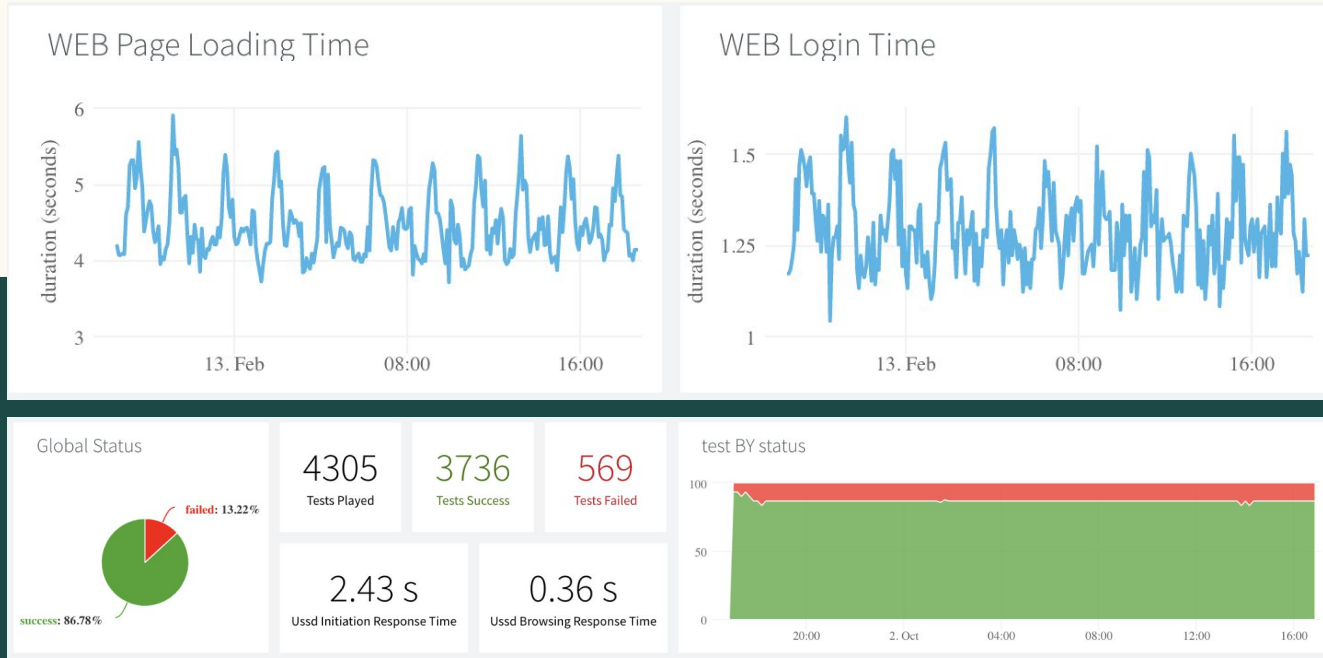
A dashboard entirely customizable depending on your needs



Which data? / When? / How? / Who?

WHAT KAPPTIVATE BRINGS ME

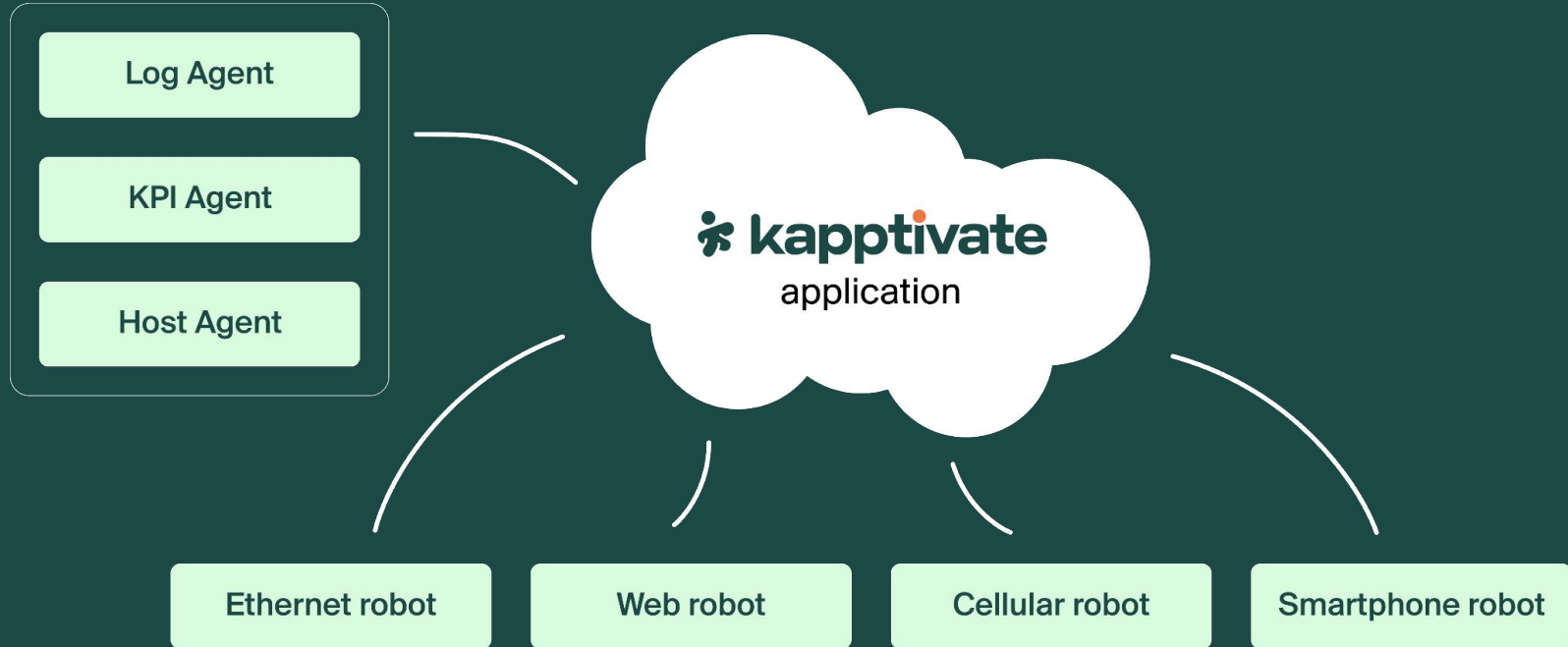
A dashboard entirely customizable depending on your needs



Which data? / When? / How? / Who?

HOW DOES IT WORK ?

kapptivate application can be hosted on kapptivate servers or at your premises



Robots act like users and are connected to local network. They can be placed in several countries

KAPPTIVATE ROBOTS



Cellular Robot

You can test and monitor all your sim-based services:
Network, USSD, SMS, Data,
Voice



Smartphone Robot

This robot enables the remote access of Android & IOS smartphones. You will be able to test and monitor mobile applications and mobile websites by creating the same journeys of your users.



Web Robot

This robot tests and monitors websites by acting like a user and realizes the same actions: web browsing, fill in form, etc.

WHO ARE WE?



2014

Alexandre Grais & Julien
Sabatier found kapptivate



2016

kapptivate Testing becomes
the service validation's
referenced solution of Orange
Money



2017

kapptivate Monitoring is
launched. 10 Orange opcos
daily use it;

WHO ARE WE?



2018

kapptivate Builder is launched.
MTN, Vodacom & Softbank
use kapptivate for their
services monitoring.



2019

kapptivate is present in 17
countries and open a desk in
Abidjan, Ivory Coast.



2020

kapptivate continues its
growth with a 30% turnover
increase despite the
pandemic.



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