



Conversational Interfaces

| AGORA
software

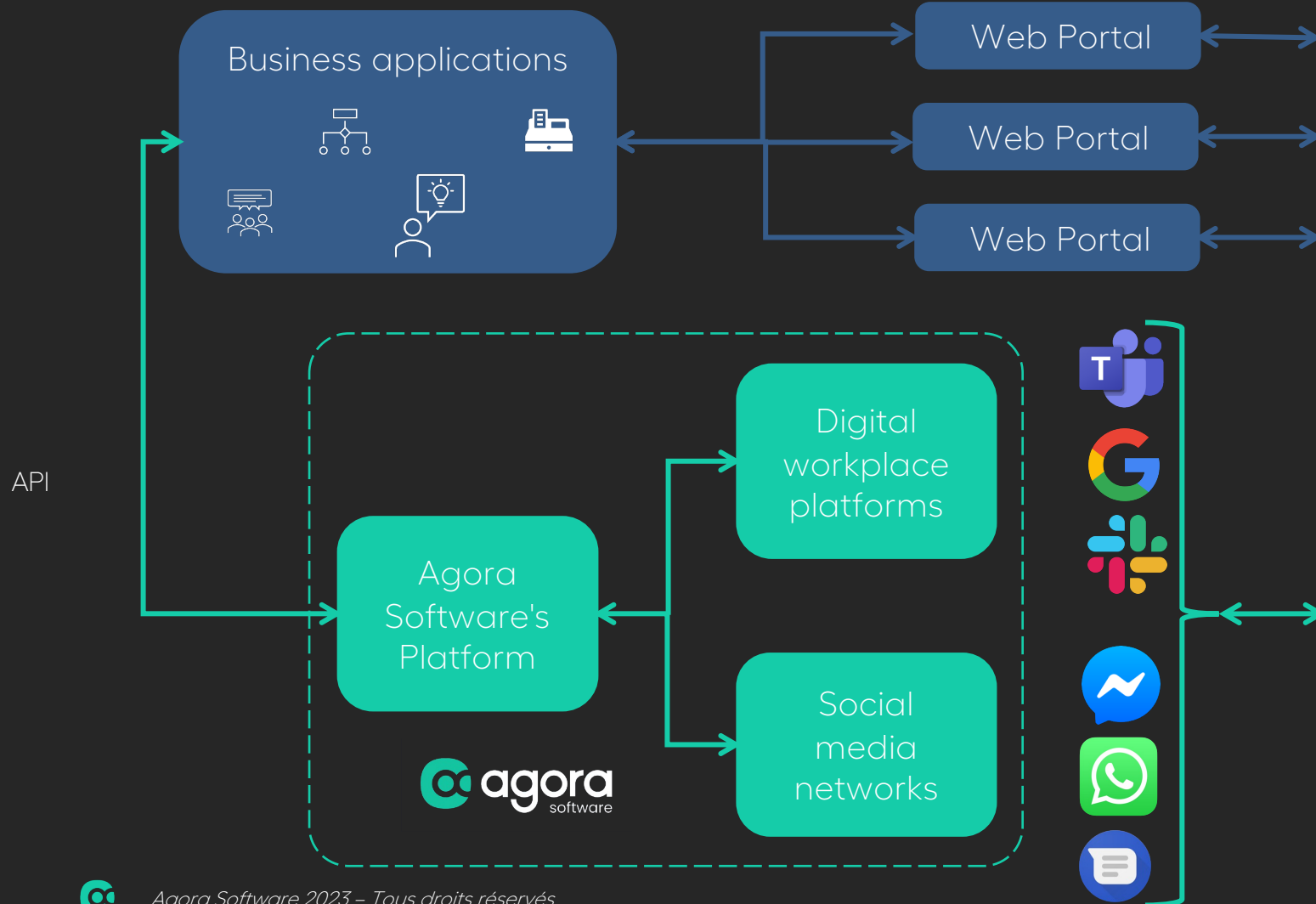


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Tailor-made virtual assistants

E-commerce	<ul style="list-style-type: none">• Suggest special offers• Carry out direct sales• Engage with visitors• Make product and service recommendations
Customer service	<ul style="list-style-type: none">• Support first level users• Recommend possible solutions• Schedule appointments• Carry out a pre-diagnosis
Service desk and training	<ul style="list-style-type: none">• Share available information• Facilitate searches in a knowledge base• Deal with recurring questions• Customise learning tracks
Recruitment	<ul style="list-style-type: none">• Collect and pre-qualify applications• Schedule interviews• Answer questions about the recruitment process• Communicate about the company
Process management	<ul style="list-style-type: none">• Automate recurring tasks• Update files or applications• Manage agendas• Coordinate assets

All your users are already on a collaborative platform



Interactions that are

Contextual

to each industry, application and user

Rich

questions, notifications, and complex interactions

Omnichannel

on all communication channels



Multilingual

accurate and automatic processing of 15+ languages



Use case: Planning management

CONVERSATIONAL ASSISTANT

1. Cross-channel and omni-channel
2. Multilingual, effortless translation
3. Interoperable with your existing Applications
4. External documents transmission
5. Submission of compact forms
6. Management of short forms

1 WhatsApp chat with David (France flag):

26 November 2022

Je suis malade ce matin 08:41 am ✓

Prenez soin de vous David ! Votre responsable est informé et une absence à justifier a été créée dans notre SIRH. 08:41 am

2 CUSTOM WORKFLOW

4 CUSTOM WORKFLOW

5 Planning Ressources

Janvier		Dates d'absence	
David	1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 31	1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 31	
David	1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 31	1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 31	
Anna	1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 31	1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 31	
Paul	1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 31	1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 31	
Barth	1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 31	1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 31	

6 Mobile app screen showing a mission proposal form:

8:49

Recherche

< Your Company

URGENT Proposition de mission Aujourd'hui

Proposition de mission

Nom du client : AlphaCorp

Lieu : 15 rue des Saules

Poste : Accueil

Accepter ✓

Décliner ✗

3 Laptop screen chat conversation:

Your Company Conversation 1 more

Agora Software 8:42 AM

David is sick today. An absence to justify for David has been created in our HRIS.

8:44 AM

The schedule is available [here](#).

8:44 AM

Noted. Give me the planing for today.

8:47 AM

Ask Anna to replace him.

Agora Software 8:48 AM

Okay. I'll contact Anna and ask her for confirmation.

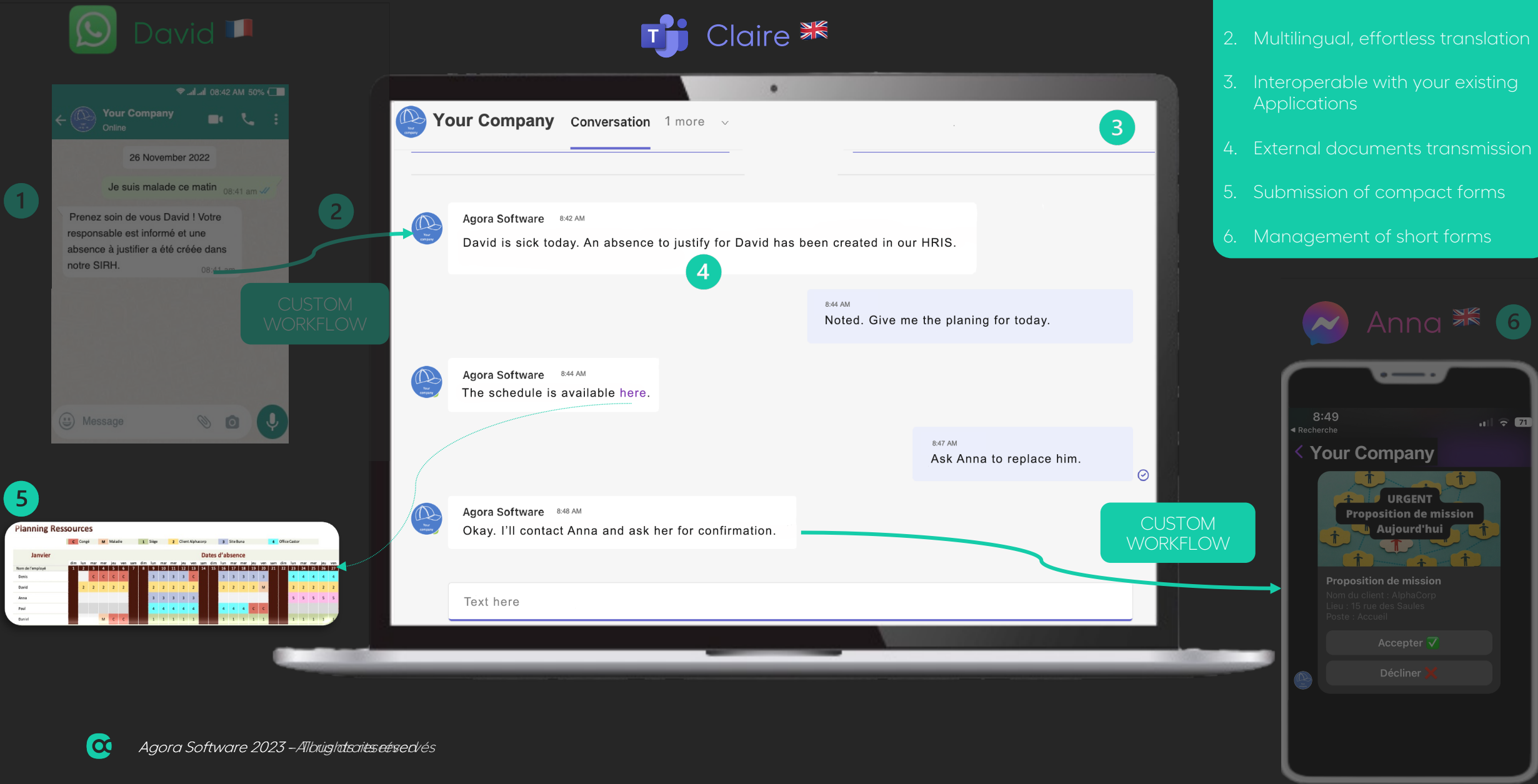
Text here



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1 WhatsApp interface

2 Multilingual chat

4 Chat history

5 Planning Resources calendar

6 Urgent mission form

CUSTOM WORKFLOW

WhatsApp Chat:

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Chat Conversation:

Your Company Conversation 1 more

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Text here

Planning Resources:

Janvier

	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31
David																															
David																															
Anna																															
Paul																															
Barth																															

Urgent Mission Form:

URGENT

Proposition de mission Aujourd'hui

Proposition de mission

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Lieu : 15 rue des Saules
Poste : Accueil

Accepter ✓

Décliner ✗



Benefits of a customized experience

Companies



- Better user engagement
- Process automation
- Improved user experience
- Improved customer and employee satisfaction
- Less effort to support users
- Autonomy to create and update the device

Users



- 24/7 accessibility
- Fast and intuitive handling
- Tailor-made experiences :
 - for your needs,
 - on user's preferred channel
 - in user's language
- Reduce user frustration
- Simplification of the process
- Improved comfort in carrying out assignments

Dedicated, secure and resilient architecture

- Security by design
- Hosting in France
- Fine-tuned back-office integration
- Highly resilient and scalable architecture
- Resource isolation for each project
- Confidentiality of personal data (GDPR)
- Decentralised natural language processing

For efficient, natural
and evolving
interactions

www.agora.software
contact@agora.software

FRANCE  DIGITALE



TEAM

-  PROJECT MANAGER
NAME SURNAME
-  DEVELOPER
NAME SURNAME
-  DESIGNER
NAME SURNAME
-  ACCOUNT EXECUTIVE
NAME SURNAME