



BY SWISS DIGITAL INITIATIVE 4

The Digital Trust Movement strives to raise awareness of the importance of digital trust. Targeting organisations providing digital services and its end-users, based on four digital trust tools. These tools show the path towards digital trust and highlight the best practices.

#### **The Trust Tools**

#### **Digital Trust Criteria**

An expert group led by the Ecole Polytechnique Fédérale de Lausanne (EPFL) has compiled a catalog of 35 criteria aimed at building up the trust for users of digital services. The criteria are based on four categories: security, data protection, reliability, and fair user interaction.





#### **Digital Trust Guide**

Based on the Catalog, SDI has created a 'user guide' to digital trust. This guide is designed to assist, be it businesses or institutions, that handle user data. The primary objective is to establish a robust framework of trust that safeguards the interests of users.

### **Digital Trust Compass**

An online self-assessment tool to determine whether your organisation respects and protects the interests of its users and to raise awareness among end-users. The tool consists of 20 precise questions, with answers on a scale of 1 to 10, based on the Criteria.





### **Digital Trust Label**

SDI launched the Digital Trust Label in 2021. The Label, the first of its kind, denotes the trustworthiness of a product in a clear and visible way. The Label is awarded to organisations that meet the 35 criteria after undergoing an audit conducted by an independent body.



## CHECK MORE ABOUT THE DIGITAL TRUST MOVEMENT & JOIN US!



# THE DIGITAL TRUST LABEL

Your commitment to Corporate Digital Responsibility

As the first-in-the-world actionable tool to advance digital trust, the Digital Trust Label is a combination of an organic label and a nutritional value table for digital services. Only services that has successfully passed a 3rd party, independent audit can carry the label online.



The audit is based on 35 criteria across 4 dimensions that have been identified to make up a high-quality digital service:







**Data Protection** 



Reliability



Fair user interaction

A digital service that meets all the criteria is considered to be trustworthy.

By Labelling your organisation's digital services you signal a commitment to increasingly important digital responsibility and a willingness to put the user at the centre

Meet the organisations with labelled services



















#### **EMBRACE DIGITAL TRUST!**

- Check out the Digital Trust Criteria
- Try the Digital Trust Compass
- Access the Digital Trust Guide



& get the Digital Trust Label to add an extra layer of trustworthiness to your digital services! https://digitaltrust-label.swiss/

#### Let's build up a trustworthy world together!

Get in touch with us & see how you can contribute