

Reduce downtimes in centralized  
24/7 service monitoring solution

## WHO ARE YOU?

- A telecom operator
- A mobile money company
- A bank
- A fintech
- An insurance
- Any company with digital services

## WHAT CAN YOU MONITOR?

- Availability of your apps
- Websites performances
- Benchmark your competitors
- Mobile Money transactions
- Data bundle purchases
- SMS marketing campaigns
- OTT (Facebook, Instagram...)
- FTTH network
- WhatsApp services
- MOS

## WHICH CHANNELS ARE SUPPORTED?

2G/3G/4G/5G

USSD

WEB

VOICE

DATA

ANDROID

IOS

SMS

API

Logs

## WHAT ARE YOUR KEY BENEFITS?

Detect incident before your  
customers

Keep the trust of your users



Make sure your core investments  
are efficient

Detain the best-in-class digital  
service of the market





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## WHAT THEY SAY ABOUT KAPPTIMONITOR

« We have solutions that use robots, ensuring that we are constantly monitoring the network, and ensuring services are available from the huge demand of the customer base. Some of the partners we have strategically collaborated are [...] and kapptivate for quality of experience, monitoring and testing. »

**Titilope Fakuade**, CTIO at MTN LIBERIA

« Our journey with Kapptivate started in 2020 and so far the experience has been great. Per the testimony from my operations team, they are able to pick issues up as they are happening and they are able to react in time to restore customer experience. The support from the Kapptivate team has also been great, from test design to test configuration. We are also able to use the tool for regression test in a relatively short time with less hassle. Great experience so far. »

**Abdul Salam Fousseni**, Senior Specialist IS Quality Assurance at MTN GHANA

« kapptivate is a major solution within SMC department. Not only using kapptivate allows us to improve our digital services' performances but also it helps us becoming a staple actor in the global QoS thanks to the incident anticipation. »

**Patrick Kouakou**, Monitoring & Quality Service Manager at ORANGE CÔTE D'IVOIRE

## CONTACT US



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